



MB2-866^{Q&As}

Microsoft Dynamics CRM 2011, Customization and Configuration

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**QUESTION 1**

You need to configure the Microsoft Dynamics CRM 2011 Order form to display all products for the current order.

What should you add to the Order form?

- A. a section
- B. a Data (XML) web resource
- C. a lookup field based on the Product field
- D. a sub-grid based on Order Products entity

Correct Answer: D

QUESTION 2

You are adding a sales team member to a Microsoft Dynamics CRM 2011 organization. You need to assign the Salesperson security role to the new user.

What are possible ways to achieve this goal? (Choose all that apply.)

- A. Assign the user to the Salesperson team queue.
- B. Assign the Salesperson role to the user upon creation.
- C. Assign the user to a team that has the Salesperson role assigned.
- D. Assign the user to a business unit that has the Salesperson role assigned.

Correct Answer: CB

QUESTION 3

Which of the following are features of the Microsoft Dynamics CRM 2011 platform? (Choose all that apply.)

- A. raising events for workflow processes
- B. controlling access to objects through security
- C. controlling access to the database through the data access layer
- D. enforcing the population of required custom fields on a record

Correct Answer: CBA

QUESTION 4



You need to customize multiple Microsoft Dynamics CRM 2011 forms to display a third-party Microsoft Silverlight component.

What should you do?

- A. Create a Silverlight (XAP) web resource. Customize each of the CRM forms to include the XAP web resource.
- B. Create a Data (XML) web resource that references the Silverlight component. Customize each of the CRM forms to include the XML web resource.
- C. Create a Web Page (HTML) web resource. Add Silverlight XAML to the web resource. Customize each of the CRM forms to include the HTML web resource.
- D. Copy the Silverlight component to the ISV folder on the CRM web server. Customize each of the CRM forms to include an Iframe that references the Silverlight component.

Correct Answer: A

QUESTION 5

Which of the following is a task-based privilege?

- A. Append Note
- B. Publish Articles
- C. Share Opportunity
- D. Write Contract

Correct Answer: B

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