

MB2-717^{Q&As}

Microsoft Dynamics 365 for Sales exam

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QUESTION 1

You are a sales manager for your company.

In order to improve sales, you want Microsoft Dynamics 365 to analyze the daily actions and communications of your sales staff. In addition, you would like the analysis data to be used to remind your sales people of upcoming activities and

create actionable items to keep them focused.

Which feature of Microsoft Dynamics 365 performs these functions?

- A. Auto Capture
- B. Relationship Assistant
- C. Email Engagement
- D. Site Map Designer

Correct Answer: A

QUESTION 2

You have been hired to configure a new Microsoft Dynamics 365 implementation for a company. You need to create a business process flow that accommodates multiple work flows, based on a sen Which action will meet your need?

- A. Add additional multiple linear business process flows.
- B. Add stages to the linear business process flow.
- C. Add branches to the business process flow.
- D. Add multiple steps to the business process flow.

Correct Answer: A

QUESTION 3

You work for an organization that uses Microsoft Dynamics 365 to quote prices to customers.

The organization wants to incentivize bulk purchases by offering discounts on purchases of larger quantities.

How should you offer bulk discounts?

- A. Create a Discount List and associate it with the Price List Item directly.
- B. Create a Discount List, and associate it with the Quote directly.
- C. Create a Discount List and associate it with the Product directly.



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D. Create a Discount List and associate it with the Price List directly.

Correct Answer: C

QUESTION 4

You want to review the status of the sales opportunities you have been working on for the past three months.

Which three system views allow you to review Won and Lost opportunities in Microsoft Dynamics 365? Each correct answer presents a complete solution.

- A. Closed Opportunities
- B. All Opportunities
- C. Top Open Opportunities
- D. My Open Opportunities
- E. Lost Opportunities

Correct Answer: AD

QUESTION 5

You have been working with a potential customer for some company.

You need to disqualify the lead in Microsoft Dynamics 365.

time and learn that they are purchasing the product from another

When disqualifying the lead, which option should you select?

- A. Disqualify > Lost to competitor
- B. Disqualify > Lost
- C. Disqualify
- D. Disqualify > Reject Lead

Correct Answer: C

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