



Microsoft Dynamics 365 Customization and Configuration

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### **QUESTION 1**

You have a Dynamics CRM organization. The organization does not use CRM for marketing.

You need to prevent Marketing from displaying on the Account form navigation.

What should you do?

- A. Delete all of the items in the Marketing group.
- B. Hide the Marketing group.
- C. Minimize the Marketing group.
- D. Delete the Marketing group.

Correct Answer: A

### **QUESTION 2**

Which form type is used by the Microsoft Dynamics 365 for tablets app?

- A. Mobile
- B. Main
- C. Mobile Express
- D. Turbo

Correct Answer: B

### **QUESTION 3**

You are designing a managed solution that will be deployed to another part of the business. Users may want to customize specific parts of the solution after the solution is installed. Which capability represents a managed property that users can configure?

- A. the ability to change the display name of a system entity
- B. the ability to reassign a system dashboard
- C. the ability to rename a web resource
- D. the ability to add forms to a custom entity
- Correct Answer: D

References: https://msdn.microsoft.com/en-us/library/gg309297.aspx



### **QUESTION 4**

You need to provide users that have the Sales manager security role access to multiple business process flows (BPFs). Which two statements regarding role driven BPFs are true?

- A. Users can select a default BPF for all records.
- B. If a user does not have access to the current process that is applied to a record, options will be disabled.
- C. Set Order defines the order in which BPFs are viewed.
- D. You must use teams to control which groups of users have access to a BPF.

Correct Answer: AC

### **QUESTION 5**

You need to ensure that users can save private documents in Microsoft OneDrive for Business folders from within Microsoft Dynamics 365. Which two actions should you perform? Each correct answer presents part of the solution.

- A. Set the Manage User Synchronization Filters option to Origination for the Security Role.
- B. Configure server-based integration for Microsoft Dynamics 365 and Microsoft SharePoint Online.
- C. Install and activate the Microsoft SharePoint List Component.
- D. Ensure that users have Microsoft OneDrive for Business and SharePoint licenses.

Correct Answer: BD

References: https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/enable-onedrive-for-business

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