



Microsoft Dynamics 365 Customization and Configuration

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### **QUESTION 1**

A group of users must be able to associate a time zone with a record.

You need to implement the required functionality by using native Microsoft Dynamics 365 features.

Which field type should you use?

A. option set

- B. multiple lines of text
- C. whole number
- D. lookup

Correct Answer: A

## **QUESTION 2**

You have a Dynamics CRM organization.

You need to ensure that sales users can access the organization by using the Microsoft Dynamics CRM Windows Store app.

What should you do?

- A. Modify the System Settings for the organization.
- B. Assign the Delegate user role to the users.
- C. Configure a server profile.
- D. Enable the CRM for mobile security privilege for a security role.

Correct Answer: D

#### **QUESTION 3**

You have a Dynamic CRM organization.

Currently, users can view 50 records per page.

You need to ensure that the users can view 250 records per page.

What should you do?

- A. Instruct the users to configure their options.
- B. Instruct the users to create custom views.



- C. Instruct an administrator to configure the view settings, and then to share a view.
- D. Instruct an administrator to configure their options.

Correct Answer: A

#### **QUESTION 4**

To which three data types can you add a custom control? Each correct answer presents a complete solution.

- A. composite
- B. date and time
- C. multiple lines of text
- D. single line text
- E. lookup

Correct Answer: ACD

#### **QUESTION 5**

You are implementing a new business process.

The system must send a notification to the manager 24 hours after an opportunity is created based on the date of the next best action.

Which type of workflow should you implement?

- A. synchronous workflow
- B. asynchronous workflow
- C. Microsoft Dynamics 365 dialogs
- D. business process flow (BPF)

Correct Answer: B

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