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Microsoft Dynamics 365 customer engagement Online Deployment

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QUESTION 1

You are working in an organization that uses multiple Microsoft Dynamics 365 instances.

A large number of users have installed Microsoft Dynamics 365 for Outlook. The users connect to multiple instances from Outlook; however, they only want to synchronize with one particular instance. There is some confusion as to whether

they are synchronizing with the correct instance.

Where should the users review, and possibly change, the synchronizing instance?

A. in the Configuration Wizard for Microsoft Dynamics 365 for Outlook

B. in Diagnostics for Microsoft Dynamics 365 for Outlook

C. in Outlook, in CRM Settings on the File menu

D. in Outlook, on the CRM tab

Correct Answer: A

QUESTION 2

You are the system administrator at your organization.

You need to quickly synchronize all customizations from your synchronizing the data.

What should you perform to accomplish this goal?

A. a clone

B. a switch

C. a full copy

D. a minimal copy

Correct Answer: D

QUESTION 3

You are the technology director for a large company that plans to implement Microsoft Dynamics 365. You are researching the type of licensing that is required for Microsoft Dynamics 365. Which Microsoft Dynamics 365 App is only available with Microsoft Dynamics 365 Plan 2?

A. Customer Service

B. Operations

C. Sales

D. Field Service

Correct Answer: B

Explanation: https://www.microsoft.com/en-us/dynamics365/pricing

QUESTION 4

You are a system administrator using Microsoft Dynamics 365.

You received an email informing you that you need to schedule the December 2016 update: however, you skipped the June 2016 update.

Which of the following is true?

A. You can schedule the December 2016 update without scheduling the June 2016 update.

B. You can skip both updates and schedule all to be completed when the June 2017 update is available.

C. You must schedule the June 2016 update before you can schedule the December 2016 update.

D. You can schedule both updates to be completed at the same time.

Correct Answer: B

QUESTION 5

You are a system administrator.

Your organization relies on significant customization that may break in an upcoming update. Your Microsoft Dynamics 365 is currently up to date.

You want to delay any updates for now.

What are your options?

A. Update the instance now without full testing, and address bugs as they arise.

B. Skip all updates until the customizations have been updated to the latest version.

C. Skip up to one update, and have the customizations updated for the following version.

D. Skip up to two updates, and have the customizations updated for the following version.

Correct Answer: A

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