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Microsoft Dynamics 365 customer engagement Online Deployment

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QUESTION 1

You are a systems architect helping a company deploy Microsoft Dynamics 365 Online.

The company currently uses Microsoft Dynamics CRM 2016, which is hosted on-premises. The company needs to migrate the data within that system to Microsoft Dynamics 365.

Which import method should you use to accomplish this goal?

A. Migrate the data by using the Data Loader service.

B. Upload CRM SQL backup file using the On-Premises to Online Conversion Service.

C. Restore the CRM 2016 On-premises database in the Microsoft Dynamics 365 administration center.

D. Export the data to multiple CSV files.

Correct Answer: D

QUESTION 2

You are an administrator for an organization that uses Microsoft Dynamics 365 and Microsoft Dynamics for Outlook.

Some of your users have indicated that their personal notes for their contacts in Outlook appear in Microsoft Dynamics 365 for everyone to read.

How should you ensure that personal notes in Outlook are not shared in Microsoft Dynamics 365?

A. As the system administrator, configure the Synchronization Fields settings to not include the Notes field in Outlook,

B. Instruct the users to configure their Synchronization Fields settings to not include the Notes field in Outlook.

C. instruct the users to configure their Synchronization Fields settings to only do a one-way sync from Microsoft Dynamics 365 to the notes field in Outlook.

D. As the system administrator, configure the Synchronization Fields settings to only do a one-way sync from Microsoft Dynamics 365 to the Notes field in Outlook-

Correct Answer: B

QUESTION 3

You are a Microsoft Dynamics 365 system administrator.

Your organization has acquired a new company in another region, and you need to deploy a production instance for the company\\'s users.

Which statement is true regarding working with multiple instances?

A. Available storage is shared across all instances.

B. AH instances must be deployed on the same region.

C. Users can only access one production instance.

D. Data from all instances is stored on the same database.

Correct Answer: A

QUESTION 4

You are a systems support specialist for your company.

A sales manager is currently using a Windows 10 laptop. The sales manager finds that Microsoft Dynamics 365 does not work as expected when using Firefox.

What are two ways the sales manager can retain full functionality? Each correct answer presents a complete solution.

A. Instruct the user to use Microsoft Edge.

B. Upgrade Firefox to the latest public release.

C. Instruct the user to use Internet Explorer 10.

D. Download and install Safari on the laptop.

Correct Answer: CD

QUESTION 5

You are a system administrator for an organization with a Microsoft Dynamics 365 deployment (hosted in a European data center) and Active Directory Federated Services on-premises. Your organization acquires a new company in the US

that is using Microsoft Dynamics 365 Online in its own tenant

The US company can continue to use their Microsoft Dynamics 365 Online instance as is. All users need to be on the European Active Directory, but they need to use an instance close to them.

What should you do?

A. Migrate the US instance to the European tenant, and set the instance the US region.

B. Keep the US tenant and federate Active Directory with both the US and European teanants.

C. Keep the US tenant, and federate Active Directory with only the European tenant.

D. Migrate the US instance to the European tenant, and set the instance to the European region.

Correct Answer: A

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