



Microsoft Dynamics CRM 2016 Sales

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### **QUESTION 1**

You create a personal view.

You need to ensure that both you and a coworker can use the view. What are two possible ways to achieve the goal? Each correct answer presents a complete solution.

- A. Email the Fetch xml file.
- B. Share the view.
- C. Email a link from the Advanced Find ribbon.
- D. Assign the view.

Correct Answer: BD

### **QUESTION 2**

The Base currency for your Dynamics CRM organization is US dollars.

You have an order that has a transaction currency in euros.

You need to identify which events will cause the exchange rate for the order to be recalculated. Whit h two events should you identity? Each correct answer presents a complete solution.

- A. The currency of the order record is updated.
- B. The exchange rates are updated in CRM.
- C. The order record is opened.
- D. The record state of the order record changes.

Correct Answer: AD

### **QUESTION 3**

You have lead that has an open phone call activity. You qualify the load.

You need to identify what occurs to the open phone call.

What should you identify?

- A. The activity is canceled.
- B. The Regarding field of the activity is changed to the opportunity.
- C. The activity is completed
- D. The activity is displayed on the opportunity record.



Correct Answer: D

### **QUESTION 4**

You need to create a quarterly goal to measure completed phone calls regarding open opportunities. Which three components should you use? Each correct answer presents part of the solution.

A. a calculated field

B. a goal metric that has the Amount metric type

C. a rollup field

D. a rollup query

E. a goal metric that has the Count metric type

Correct Answer: CDE

### **QUESTION 5**

You Have a quote named Quote1 that is sent to a customer. The customer approves the quote. You generate an order from Quote 1 You need to identify the status of the order. What should you identity?

A. Invoiced

B. Ready

C. Draft

- D. Canceled
- E. Acti e

Correct Answer: E

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