

MB2-712^{Q&As}

Microsoft Dynamics CRM 2016 Customization and Configuration

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QUESTION 1

You have a custom entity named Entity1 that has three activated business process flows named BPF2. BPF2. and BPF3, You need to ensure that BPF2 in visible only to customer service representatives from the web client. What should you do? What should you do?

- A. Branch the process flow.
- B. Configure security roles.
- C. Edit the process scope.
- D. Rename BPF2 to come before BPF1.
- E. Edit the definition of Entity1.

Correct Answer: B

QUESTION 2

You have a Dynamics CRM organization that has auditing enabled.

You need to provide a user with the ability to see changes made to specific records.

To which entity should the user have the read privilege?

- A. Audit Partitions
- B. Audit Summary
- C. Audit History
- D. Plug-in Trace Log

Correct Answer: C

QUESTION 3

You have a Dynamics CRM organization.

You set an option that contains the values configured as shown in the following table.

Label	Value 🔊	Date modified
One	002	1/6/2015
Two	001	1/5/2015
Three	003	1/8/2015
Four	004 555	1/7/2015



What is the default sort order of the labels?

- A. Four, One, Three, Two
- B. Two, One, Three, Four
- C. One, Two, Three, Four
- D. Two, One, Four, Three
- Correct Answer: A

QUESTION 4

You have a Dynamics CRM organization. The organization does not use CRM for marketing.

You need to prevent Marketing from displaying on the Account form navigation.

What should you do?

- A. Delete all of the items in the Marketing group.
- B. Hide the Marketing group.
- C. Minimize the Marketing group.
- D. Delete the Marketing group.

Correct Answer: B

QUESTION 5

Your company uses Dynamics CRM Online.

You have an entity that has the ownership set to User or Team.

You need to add a drop-down list to the entity. The drop-down list will contain six list items, and will trigger a workflow that has a custom activity.

What should you do?

- A. Use a real time workflow.
- B. Use the trigger option from Microsoft SQL Server.
- C. Add an option set field to the entity.
- D. Add a lookup field to the entity.

Correct Answer: C



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