



# MB2-710<sup>Q&As</sup>

Microsoft Dynamics CRM 2016 Online Deployment

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**QUESTION 1**

You recently created a global option set with the values North South and West. The global option set values should always remain the same.

You need to add an option set to an entity with the values North South West and East.

What should you do?

- A. Create an option set field for the entity that uses the global option set. Set the default value for the entity option set to East.
- B. Create an option set field for the entity that uses the global option set. Add the value East to the entity option set.
- C. Create an option set field for the entity that uses the global option set and set the field type to calculated. Add an action that adds East as a value to the option set when the form loads.
- D. Create an option set for the entity. Add the values North South. West and East to it.

Correct Answer: B

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**QUESTION 2**

What an advantage of using the Email Router for email processing?

- A. Can synchronize appointments contacts and tasks directly with Microsoft Exchange.
- B. Provides error reporting in the application.
- C. Can be used with all combinations of online/on-premise hybrid environments.
- D. Managed in the web application.

Correct Answer: B

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**QUESTION 3**

Which two features can be leveraged to reduce Microsoft Online Services user account administration efforts? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Active Directory Synchronization with Microsoft Office 365
- B. Active Directory Application Mode (ADAM)
- C. Hierarchical Security
- D. Active Directory Federation Services (AD FS)

Correct Answer: BD

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**QUESTION 4**

You select Forward Mailbox as your incoming synchronization method. You process emails with the Microsoft Dynamics CRM 2016 Email Router between Microsoft Dynamics CRM Online and a SMTPjPOP3 server. You need to deploy inbox

rules so emails addressed to the 100 Microsoft Dynamics CRM Online users in the organization are forwarded to the forward mailbox for processing.

Which solution can be used to deploy forwarding rules for all the users?

- A. Run the Rule Deployment Wizard.
- B. Enable folder-level synchronization.
- C. Create manually in Microsoft Outlook.
- D. Create Exchange transport rules.

Correct Answer: D

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**QUESTION 5**

You configure Microsoft Dynamics CRM Online 2016 for use with your Android mobile phones. You need to instruct users how to get the Microsoft Dynamics CRM for phones app. What is the appropriate location for Android users to download the Microsoft Dynamics CRM for phones app?

- A. Google Play
- B. Microsoft Office 365
- C. Microsoft Store
- D. Your Microsoft Dynamics CRM instance.

Correct Answer: C



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