



MB2-710^{Q&As}

Microsoft Dynamics CRM 2016 Online Deployment

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**QUESTION 1**

You are the Microsoft Dynamics CRM Online administrator for your company. You need to ensure all of the online services that your company has purchased are integrated and configured to work with Microsoft Dynamics CRM Online.

Which three online services are available for integration with Microsoft Dynamics CRM? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Microsoft Exchange
- B. Activity Feeds
- C. Microsoft OneNote
- D. Auditing
- E. Microsoft Skype

Correct Answer: ABC

QUESTION 2

You manage a Microsoft Dynamics CRM Online 2016 environment.

You are tasked to give an example of the use of security groups.

What can you do with Microsoft Office 365 security groups in a Microsoft Dynamics CRM online deployment?

- A. Control access to instances.
- B. Assign custom forms to users.
- C. Add deeper role security to organizational units.
- D. Control access to individual fields.

Correct Answer: D

QUESTION 3

You receive an email that indicates a new update for Microsoft Dynamics CRM Online is available. You are a global administrator for a tenant that contains two Microsoft Dynamics CRM Online instances. Which statement describes the Microsoft Dynamics CRM Online update policy?

- A. Updates must be installed twice per year within the customer driven update time period and cannot be skipped.



- B. Updates are installed automatically within 30 days from the release date.
- C. Updates are installed once it is approved at the tenant level.
- D. Updates are installed once it is approved at the instance level.

Correct Answer: A

QUESTION 4

You work as a Microsoft Dynamics CRM system administrator for a company. Your company wants to integrate Microsoft Dynamics CRM with an external financial application. You must properly configure a Microsoft Dynamics CRM Online

user account for the purpose of authentication and access between Microsoft Dynamics CRM Online and the external financial application.

Which two options could you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Create a Microsoft Office 365 user. Give the user a Microsoft Dynamics CRM Online license set the access mode to Non-Interactive and remove the Microsoft Dynamics CRM Online license from the user.
- B. Create a Microsoft Office 365 user. Give the user the Office 365 service admin role a Microsoft Dynamics CRM Online license and set the access mode to Administrative.
- C. Create a Microsoft Office 365 user. Give the user a Microsoft Dynamics CRM Online license a Microsoft Dynamics CRMOnlineSystemAdministratorSecurityRole and set the access mode to Read-Write.
- D. Create a Microsoft Office 365 user. Give the user the Office 365 user management admin role a Microsoft Dynamics CRM Online license and set the access mode to Read-Write.

Correct Answer: BD

QUESTION 5

You are an administrator in the CRM Online Administration center of Microsoft Office 365 making operational changes to an instance.

You need to ensure that regular users do not affect your work and that your work does not affect regular users.

What should you do?

- A. remove the users from the instance
- B. create a new sandbox
- C. enable administration mode



D. copy the instance

Correct Answer: C

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