



# MB2-710<sup>Q&As</sup>

Microsoft Dynamics CRM 2016 Online Deployment

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### QUESTION 1

You configure Microsoft Dynamics CRM Online 2016 for use with your Android mobile phones. You need to instruct users how to get the Microsoft Dynamics CRM for phones app. What is the appropriate location for Android users to download the Microsoft Dynamics CRM for phones app?

- A. Google Play
- B. Microsoft Office 365
- C. Microsoft Store
- D. Your Microsoft Dynamics CRM instance.

Correct Answer: C

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### QUESTION 2

Your company has a Microsoft Dynamics CRM Online 2016 environment.

You need to implement email synchronization.

Which option is available when implementing email synchronization?

- A. Synchronization settings are configured on the user record.
- B. Incoming and outgoing synchronization methods must match.
- C. A mailbox record is automatically created for each user and queue.
- D. Forward mailboxes are automatically created when using server-side synchronization.

Correct Answer: C

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### QUESTION 3

You want to set up server-side synchronization with a Microsoft Outlook.com account.

Outlook.com supports POP3 IMAP and ActiveSync protocols.

Which item and protocol combination can be used?

- A. email and contacts using the ActiveSync protocol
- B. email appointments contacts and tasks using the IMAP protocol
- C. email using the POP3 protocol
- D. email appointments and tasks using the POP3 protocol



Correct Answer: A

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#### QUESTION 4

How many dashboards can be configured to be displayed in Microsoft Dynamics CRM for tablets?

- A. multiple system and multiple user dashboards
- B. one system and multiple user dashboards
- C. one system and one user dashboard
- D. multiple system dashboards only

Correct Answer: D

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#### QUESTION 5

You have enabled field level security on the Birthday field for the contact entity. Only system administrators can see the data on the birthday field for existing contacts in Microsoft Dynamics CRM Online. What will non-system administrator users see in the Birthday field for tracked contacts by the Microsoft Dynamics CRM for Outlook client?

- A. The Birthday field will be populated with dashes (-).
- B. Users will see the birthday for contacts they own.
- C. The Birthday field will be populated with asterisks (\*).
- D. The Birthday field will be blank.

Correct Answer: B

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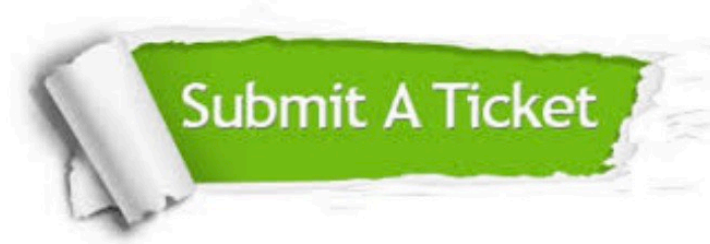
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