



MB2-708^{Q&As}

Microsoft Dynamics CRM Installation

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QUESTION 1

You are responsible for a large global deployment of Dynamics CRM 2015 for users located in France and the United States.

All of the users have client computers that run Windows 8.1 and have Microsoft Dynamics CRM 2013 for Outlook installed. The base language is English.

You plan to upgrade Microsoft Dynamics CRM 2013 for Outlook to the most recent version. The users in France request that their base language be French.

You successfully upgrade Microsoft Dynamics CRM for Outlook for the users in the United States.

The upgrade for the users in France fails.

You need to identify the cause of the upgrade failure.

What should you identify?

- A. You can upgrade the client only if the base languages match.
- B. You failed to install the French language pack for Windows before you started the upgrade.
- C. You failed to install the French language pack on the server.
- D. You failed to set the base language on the server to French.

Correct Answer: B

QUESTION 2

You need to perform an in-place upgrade from Dynamics CRM 4.0 to Dynamics CRM 2015. What should you install first?

- A. Microsoft .NET Framework 4.0
- B. Dynamics CRM 2013 Service Pack 1 (SP1)
- C. Dynamics CRM 2015
- D. Dynamics CRM 2011

Correct Answer: A

QUESTION 3

You have a deployment of Dynamics CRM 2015.

Your company hires five new employees. Each employee is given a new client computer that runs Windows 8.1 and has Microsoft Outlook 2013 installed.



You need to instruct the employees on how to install Microsoft Dynamics CRM for Outlook as quickly as possible.

What should the employees do first?

- A. Start the Add or remove programs applet.
- B. Launch the Windows Store.
- C. Connect to the Dynamics CRM web application.
- D. Manage the COM add-ins.

Correct Answer: A

QUESTION 4

You have a deployment of Dynamics CRM 2015 that has 50 users.

A user named User1 has Microsoft Dynamics CRM 2015 for Outlook installed.

User1 plans to manage another Dynamics CRM 2015 organization from Microsoft Outlook.

You need to add the second organization to Outlook.

What should you do?

- A. Run the Microsoft Dynamics CRM 2015 for Outlook Configuration Wizard.
- B. Add a Connected Service to the Office Account of User1.
- C. Modify the URL of the Discovery Web Service server role.
- D. Reinstall Microsoft Dynamics CRM for Outlook.

Correct Answer: B

QUESTION 5

You are writing a custom report in Dynamics CRM 2015.

You need to ensure that the report only displays data to which a user has permission.

What should you use?

- A. Filtered views
- B. FetchXML queries
- C. A Microsoft SQL Server stored procedure
- D. Condition statements in SQL queries

Correct Answer: B



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