

MB2-707^{Q&As}

Microsoft Dynamics CRM Customization and Configuration

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QUESTION 1

In Microsoft Dynamics CRM, you create a custom Event entity for storing events and a custom Event Type entity for storing possible Event Types for events.

You want to store one or more of these Event Types in an Event.

What should you create?

- A. a native N:N relationship between Event and Event Type
- B. a Lookup attribute in the Event entity
- C. a Multiple Lines of Text attribute in the Event entity
- D. an Option Set attribute in the Event entity

Correct Answer: B

QUESTION 2

You are customizing Microsoft Dynamics CRM.

You want to create a new custom entity Project You need to be able to assign owner teams to it.

Which ownership type should you use?

- A. Access team
- B. Organization
- C. Owner team
- D. User or team

Correct Answer: D

QUESTION 3

You are configuring user access in Microsoft Dynamics CRM.

You need several accounts to have a fixed group of people who have extensive permissions to these accounts.

What should you do?

A. Have Dynamics CRM automatically create access teams for each record, and then manually share the account with the appropriate team.

B. Create an access team template, and add to the account form a sub-grid that references the access team template.



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- C. Manually create an access team record, and assign the account to the access team.
- D. Create an owner team, and assign the accounts to the owner team.

Correct Answer: D

https://www.microsoft.com/en-us/dynamics/crm-customer-center/create- or-edit-a-team.aspx http://blog.customereffective.com/blog/2014/02/exploring-a-new-feature-of-crm-2013- access-teams.html

QUESTION 4

An Account record has an Option Set named Relationship Type.

You need to ensure that when the Relationship Type is not Customer, the Account Number field does not display.

What should you do?

- A. Use business rules.
- B. Create a dialog.
- C. Create a real-time workflow.
- D. Configure the business process flow.

Correct Answer: A

Ref:https://crmbusiness.wordpress.com/2014/10/20/crm-2013- understanding-business-rules/

QUESTION 5

You are creating a new business process flow for a custom Event entity.

You create the new process and select business process flow from the Category list but you cannot find the Event entity in the Entity list.

What should you do?

- A. Activate the new business process flow to refresh the Entity list
- B. Save the new business process flow to refresh the Entity list.
- C. Configure the entity to display in the Settings area, and then publish it
- D. Configure the entity to enable business process flows, and then publish it

Correct Answer: D

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