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Microsoft Dynamics CRM Customization and Configuration

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QUESTION 1

You are developing a Microsoft Dynamics CRM solution for a company. Your solution utilizes an HTML Web Resource on the Account form.

Company employees use Microsoft Dynamics CRM Mobile client for iPad, Android, and Windows.

How will this environment affect the user experience?

A. The users will not be able to view the Web Resource and will need to use the desktop client instead.

B. The users can view the Web Resource, as long as it is within one of the first five tabs of the default form.

C. The users will have to download and install an update rollup in order to view the Web Resource.

D. The users will not be able to use the Web Resource until their security role is updated with ISV Customizations privileges.

Correct Answer: A

QUESTION 2

You are creating a solution in Microsoft Dynamics CRM that has new custom entities and attributes.

Which two Data Types are supported for Calculated fields? Each correct answer presents a complete solution. Choose two.

A. Lookup

B. Option Set

C. Two options

D. Multiple Lines of Text

Correct Answer: BC

QUESTION 3

A user assigns an account to a specific user in Microsoft Dynamics CRM.

What are two effects of the default Parental Relationships between Account and Task and between Account and Email? Each correct answer presents a complete solution. Choose two.

A. All tasks and emails related to this account via the to attribute are also assigned to this user.

B. All tasks and emails related to this account via the to attribute are also shared to this user.

C. All tasks and emails related to this account via the regarding attribute are also shared to this user.

D. All tasks and emails related to this account via the regarding attribute are also assigned to this user.

Correct Answer: AD

QUESTION 4

You are creating a new business rule.

You need to ensure that the Actions you add to the rule are required to happen on all forms, including the Quick Create form.

What should you do?

A. Add a condition to the business rule that it must apply to all forms.

B. Set the Scope field on the business rule to All Forms.

C. Use a formula on the business rule to specify the number of forms.

D. Under set field value, set the value to All Forms.

Correct Answer: B

QUESTION 5

An Account record has an Option Set named Relationship Type.

You need to ensure that when the Relationship Type is not Customer, the Account Number field does not display.

What should you do?

A. Use business rules.

B. Create a dialog.

C. Create a real-time workflow.

D. Configure the business process flow.

Correct Answer: A

Ref:https://crmbusiness.wordpress.com/2014/10/20/crm-2013- understanding-business-rules/

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