

MB-900^{Q&As}

Microsoft Dynamics 365 Fundamentals

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QUESTION 1

DRAG DROP

Match each customer scenario to the appropriate Dynamics 365 application.

To answer, drag the appropriate application from the column on the left to its customer scenario on the right. Each application may be used once, more than once, or not at all.

NOTE: Each correct match is worth one point.

Select and Place:

Answer Area

Applications	Customer scenario	Application
Dynamics 365 for Retail	Microsoft cloud-based ERP system specializing in multi-company, multi-currency functionality	
Dynamics 365 for Finance and Operations		
Dynamics 365 for Business Central	single-location companies that have approximately 10-15 users	
Dynamics 365 for Talent	system for creating, approving, and posting jobs	
Dynamics GP	system for a company that needs to deliver unified commerce across all channels	

Correct Answer:

Answer Area

Applications	Customer scenario	Application
	Microsoft cloud-based ERP system specializing in multi-company, multi-currency functionality	Dynamics 365 for Finance and Operations
	Microsoft cloud-based ERP system specializing in single-location companies that have approximately 10-15 users	Dynamics 365 for Business Central
	system for creating, approving, and posting jobs	Dynamics 365 for Talent
Dynamics GP	system for a company that needs to deliver unified commerce across all channels	Dynamics 365 for Retail

QUESTION 2

You are an administrator in Dynamics 365 for Customer Engagement apps. You need to create solution components using customization tools.

Which two components can be included in a solution? Each correct answer presents a complete solution.



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NOTE: Each correct selection is worth one point.

A. audit logs

B. sitemap

C. team

D. business unit

E. global option sets

Correct Answer: BE

QUESTION 3

You run Dynamics 365 in the cloud. You make customizations using Microsoft Azure Blob storage for storing documents, Azure Logic Apps for integration, and Azure IoT Hub to collect customer sensor data.

You need to determine the type of cloud service model being used by the customizations.

Which cloud service model is being used?

A. software as a service (SaaS)

B. platform as a service (PaaS)

C. infrastructure as a service (laaS)

D. hybrid deployment

Correct Answer: B

QUESTION 4

This question requires that you evaluate the underlined test to determine if it is correct.

The Customer Service Hub app is available on desktop browser and on a mobile device. It can be used for managing cases and knowledge articles.

Review the underlined text. If it makes the statement correct, select "No change is needed". If the statement is incorrect, select the answer choice that makes the statement correct.

A. No change needed

B. optimizes viewing for desktop browsers only

C. is available on a desktop browser for case management, but not for managing knowledge articles

D. does not provide the ability to add an activity to a case on a mobile device

Correct Answer: A

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QUESTION 5

You need to identify which applications can be deployed as software as a service (SaaS) in the Microsoft cloud.

Which two applications can be deployed? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. Dynamics 365 for Finance and Operations

B. Dynamics GP

C. Microsoft Excel

D. Dynamics CRM 2016

Correct Answer: AC

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