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Microsoft Dynamics 365: Finance and Operations Apps Solution
Architect

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QUESTION 1

HOTSPOT

You need to determine an infrastructure for the solution.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Hardware

Laptops and credit card readers only
Warehouse mobile devices and laptops only
Warehouse mobile devices, laptops, and a store database
Warehouse mobile devices, laptops, and other peripheral devices.

Apps and Services

Common Data Model and Common Data Service
FTP Server

Correct Answer:

Hardware

	▼
Laptops and credit card readers only	
Warehouse mobile devices and laptops only	
Warehouse mobile devices, laptops, and a store database	
Warehouse mobile devices, laptops, and other peripheral devices.	

Apps and Services

	▼
Common Data Model and Common Data Service	
FTP Server	

QUESTION 2

DRAG DROP

A company plans to implement Dynamics 365 Supply Chain Management.

The company has announced that it will be implementing a change management program. Many employees have volunteered to be a part of this program.

You need to determine the change management responsibilities for each role.

In which role does each responsibility belong? To answer, drag the appropriate roles to the correct responsibilities. Each role may be used once, more than one, or not at all. You may need to drag the split bar between panes or scroll to view

content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Roles	Responsibility	Role
Champions		
Success owner	Translate business goals into Dynamics 365 scenarios.	
Early adopters	Motivate and train teams.	
Executive sponsors		

Correct Answer:

Answer Area

Roles	Responsibility	Role
	Translate business goals into Dynamics 365 scenarios.	Success owner
Early adopters	Motivate and train teams.	Champions
Executive sponsors		

Box 1: Success Owners Success Owners should:

1.

Identify and engage the right stakeholders.

2.

Translate the organization\'s set business goals into Dynamics 365 scenarios.

3.

Create an adoption plan to drive usage and realize value from Dynamics 365.

4.

Ensure communications and training are successfully Implemented

Box 2: Champions

Champions evangelize and help train their teams on the new ways of working. They build awareness, understanding, and engagement throughout the community.

Champion will:

Create the groundswell of enthusiasm that grows adoption.

1.

Build a circle of influence among their teams.

2.

Bring the new ways of working to life across teams.

3.

Identify business challenges and possible solutions.

4.

Provide feedback to the project team and sponsors.

5.

Reduce strain on core project team through active, ongoing engagement

QUESTION 3

An organization is implementing Dynamics 365 Supply Chain Management.

You need to create a plan to define performance test scenarios.

Which three actions should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Define the performance testing scenarios.

B. Define whether users of the system will be adequately trained.

C. Determine the size of the production environment in the cloud.

D. Define the expected normal and peak volumes for the functional areas in-scope.

E. Define measured goals and constraints for response time and throughput for each scenario.

Correct Answer: ADE

Reference: https://medius.studios.ms/video/asset/PPT/MBAS19-THR2066

QUESTION 4

HOTSPOT

You are a solution architect that implements Dynamics 365 finance and operations apps. An advanced scenario in master planning includes a product bug.

You need to create a modification to avoid the scenario with the product bug, but Microsoft has not created the required extension capabilities.

You need to recommend a solution to log the product bug and request the extension capabilities.

Which tools should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Action	Tool
Open support ticket.	Lifecycle Services (LCS)
	FastTrack
	Azure DevOps
	Dynamics 365 Application Ideas
Request extension capabilities.	Lifecycle Services (LCS)
	FastTrack
	Azure DevOps
	Dynamics 365 Application Ideas

Correct Answer:

Action

Open support ticket.

Tool

Tool
Lifecycle Services (LCS)
FastTrack
Azure DevOps
Dynamics 365 Application Ideas

Request extension capabilities.

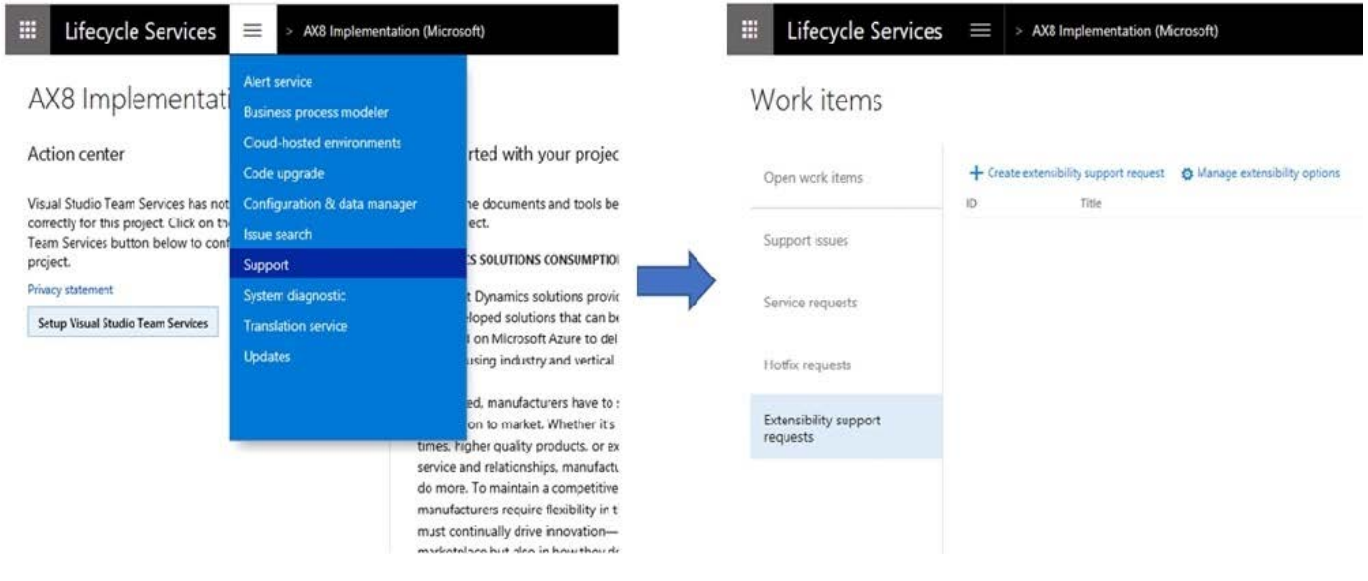| Tool |
|------|
| **Lifecycle Services (LCS)** |
| FastTrack |
| Azure DevOps |
| Dynamics 365 Application Ideas |

Box 1: Lifecycle Services (LCS)

To open a support ticket with the Microsoft Support team, in LCS, the Support tile opens a tool that helps you manage support incidents. To submit issues directly to Microsoft, select the Support tile in your LCS project.

Box 2: Lifecycle Services (LCS)

Extensibility requests are logged using a specific project in LCS. Logged requests are collected under that same project. We recommend that you log related requests under the same LCS project as this helps maintain a holistic view on all

requests for a specific solution or an implementation. Microsoft then further identifies logged requests by the organization name that is associated with the LCS account.

In your LCS project, at the top of the page, select the hamburger icon and then click Support menu item.

QUESTION 5

DRAG DROP

A company is planning a Dynamics 365 Finance implementation that has integrations to two other systems. The implementation requirements are not fully defined.

The company plans to build the integrations and configure Dynamics 365 Finance in parallel. The company must ensure that risk assessments are completed after the development of each prototype in each area.

You need to define the methodology to apply to the application lifecycle management (ALM) strategy.

What should you plan for the ALM strategy? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or

scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Components

Spiral	Six Sigma

Waterfall

Answer Area

Requirement	Component
Build integrations in parallel to configuration.	
Complete risk assessments after each prototype.	

Correct Answer:

Components

Waterfall

Answer Area

Requirement	Component
Build integrations in parallel to configuration.	Six Sigma
Complete risk assessments after each prototype.	Spiral

Box 1: Six Sigma

Build integrations in parallel to configuration.

Six Sigma

The last management methodology we'll cover emerged as a result of Motorola\'s efforts to reduce product defects in the mid-1980s. The main idea behind it was the enhancement of quality with careful reduction of errors. Initially, the

company wanted its services and products to mirror its primary specifications for the entirety of the design and manufacturing processes. Thus, many experts argue that this method is closer to quality control rather than a fully-fledged

management methodology.

Nevertheless, many of its strategies can be integrated into project management. The Six Sigma methodology is primarily data-driven. It requires empirical analysis, statistics, and engineering experience.

Box 2: Spiral

Complete risk assessments after each prototype.

Spiral Model

The spiral model incorporates risk when delivering your application to customers, and it involves a series of steps that quantify risk analysis, prototyping, experimentation, and evaluation.

Pros:

It helps identify and mitigate risks early in the development phase of the cycle.

It incorporates testing and feedback during each phase of the cycle to improve the overall quality of the final product.

Cons:

It requires a high level of expertise to perform accurate risk analysis, which may only be available to some development teams.

Incorrect:

* Waterfall

The waterfall approach to solution delivery is a sequential process. It depicts a linear flow of activities from one phase to another, and it culminates with the solution being promoted to production and then into operation.

It\'s a traditional methodology for implementing on-premises business applications. It-s a linear, noniterative approach of implementing and delivering projects.

The phases, milestones, and deliverables are clearly defined, and you only move to the next phase when a prior phase is completed.

In the modern cloud world, early stakeholder buy-in is critical, which requires delivering quicker results making the waterfall technique not suitable.

Note 1: Waterfall Model

The waterfall model is the most traditional and straightforward approach to building an application. The model has this name because you display the phases like a waterfall. With this model, you must follow each step sequentially and not

overlap. The waterfall model is an excellent choice if the requirements are constant and don\\'t change regularly.

Pros:

Clear and well-defined steps make it easy to release quality software at the end of the cycle.

Easy to understand and follow, the learning curve is negligible.

Cons:

Since the model is rigid, you can\\'t incorporate new changes during an ongoing cycle.

Testing and QA are only done at the very end of the cycle, which makes it difficult to account for unexpected bugs.

Note 2:

The Waterfall model is perhaps the oldest one out there, with Winston W. Royce having introduced it back in 1970. He devised it as a type of response to the rapid advancement of the software industry. This model is among the more

traditional and quite possibly the most common ones, and it follows a sequential approach that mirrors the direction and flow of a waterfall. It\\'s likely the simplest methodology to grasp and an optimal starting point for research.

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