

MB-600^{Q&As}

Microsoft Dynamics 365 + Power Platform Solution Architect

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QUESTION 1

An audit reveals that security roles were not set up correctly.

Which three issues may occur? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. All inmate types will have Business Rule permissions on the class\\'s entity.
- B. Wardens will have organizational permissions to all records.
- C. Federal inmates will have organizational permissions on all classes.
- D. Major inmates will have organizational permissions on registration forms.
- E. Wardens will have user permissions to all records.

Correct Answer: BDE

QUESTION 2

HOTSPOT

A client is implementing Dynamics 365 Sales. As part of the implementation, an older system with a large amount of transactions is becoming obsolete, though the data continues to be valuable.

You need to recommend solutions that have the least impact on the database size and entity count in Dynamics 365 based on precise requirements.

Which solutions should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



Answer Area

| Scenario | Suggested solutions |
|---|--|
| Legacy data is for reference only. Data needs to display on Dynamics 365 forms. No interaction with the records is needed. | Microsoft Azure SQL for storage. Power BI for reporting All legacy data imported to Dynamics 365 Power Apps dataflows for integration |
| Users need to interact with the data and relate it to new records | Microsoft Azure SQL for storage: Power BI for reporting Microsoft Azure SQL for storage: virtual entities for interaction All legacy data imported to Dynamics 365 |
| Data needs to be retained for executive reporting purposes only. | Microsoft Azure SQL for storage: Power BI for reporting Microsoft Azure SQL for storage: virtual entities for interaction All legacy data imported to Dynamics 365 Power Apps dataflows for integration |
| | |
| Correct Answer: Answer Area | |
| | Suggested solutions |
| Answer Area | Suggested solutions Microsoft Azure SQL for storage. Power BI for reporting All legacy data imported to Dynamics 365 Power Apps dataflows for integration |
| Answer Area Scenario Legacy data is for reference only. Data needs to display on | Microsoft Azure SQL for storage. Power BI for reporting All legacy data imported to Dynamics 365 |

QUESTION 3

You are architecting a Dynamics 365 Customer Service instance for a company call center. The company has an SLA with a primary customer that requires monitoring by using KPIs. The SLA states the following:

1.

Support must be provided 24 hours per day, seven days a week.

2.



Issues must be resolved within four hours of case creation.

You need to recommend tools that will assist the client with tracking these requirements.

Which two tools should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. enhanced SLAs with Timer Control
- B. First Response by KPI
- C. enhanced SLA upgrade
- D. Resolve by KPI

Correct Answer: AD

QUESTION 4

DRAG DROP

You are designing a customer self-service Power Apps portal for Dynamics 365 Sales.

The portal will contain thousands of image files that are associated with the customer order histories.

The portal must meet the following requirements:

All image files must be hosted in the portal.

The portal must use the URL http://portal.tailspintoys.com/.

Performance issues must be minimized when loading the portal page.

You need to recommend a process for the company.

Which four actions should you recommend be performed in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:



| Actions | Answer Area |
|--|----------------|
| Reference web files directly in the HTML of the appropriate pages. | |
| Load the image files on demand when the page is accessed. | COL |
| Use a blank template to create a webpage to host the image files with the URL http://portal.tailspintoys.com/images. | Oure. |
| Restart the portal. | \mathfrak{D} |
| Change the parent page of the web files to http://portal.tailspintoys.com/images/ (web_file). | |
| Navigate to the site settings page for portals | |

Correct Answer:



| Actions | Answer Area |
|---|--|
| | Use a blank template to create a webpage to host the image files with the URL http://portal.tailspintoys.com/images. |
| Load the image files on demand when the page is accessed. | Change the parent page of the web files to http://portal.tailspintoys.com/images/ (web_file). |
| | Reference web files directly in the HTML of the appropriate pages. |
| SAI | Restart the portal. |
| 833 | - |
| Navigate to the site settings page for portals | |

Reference: https://docs.microsoft.com/en-us/powerapps/maker/portals/faq

QUESTION 5

DRAG DROP

A client is implementing a Dynamics 365 Customer Service system. The company is divided into departments with one manager per department.

The company requires the following security setup:

1.

Managers should see only accounts for the employees who report to them.

2.

Employees should see only their own accounts.

3.

Executives should see all the accounts in the company.

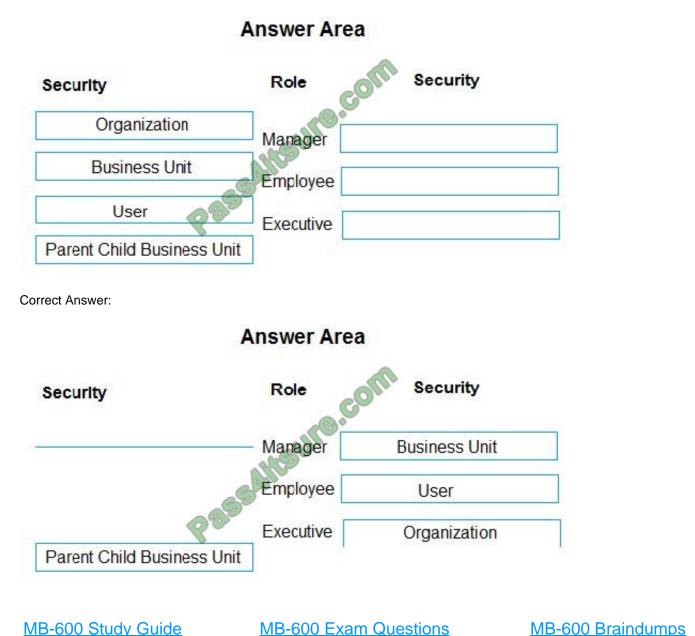
You need to recommend a security setup for the new implementation of accounts.



Which should you recommend? To answer, drag the appropriate tool to the correct data type. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:





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