



# MB-600<sup>Q&As</sup>

Microsoft Dynamics 365 + Power Platform Solution Architect

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### QUESTION 1

A company is implementing Dynamics 365 Sales.

The company has turned off out-of-the-box quote calculations in order to implement its own custom calculations.

When users update a line item on a quote, they expect to see an updates total for the quote in real time. Users are reporting inconsistent behavior, with some aggregations taking up to two hours.

You review the system design and notice many asynchronous workflows.

You need to recommend a solution to enable the calculation in real time.

Which two options should you recommend? Each answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Implement a business process flow to replace the existing workflows.
- B. Convert the asynchronous workflows to a synchronous plug-in.
- C. Consolidate asynchronous workflows into a single real-time workflow.
- D. Consolidate multiple asynchronous workflows into a single asynchronous workflow.

Correct Answer: CD

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### QUESTION 2

A company that is implementing Dynamics 365 Sales commonly experiences high turnover.

The company requests security roles that are optimized for adding and removing large numbers of users daily.

Large groups of users share common access privilege needs.

Complex entity access scenarios must be able to be added and removed in bulk.

You need to recommend a feature that will meet the needs of the company.

Which feature should you recommend?

- A. User access management
- B. Team privileges
- C. Hierarchy security
- D. Field-level security

Correct Answer: B

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**QUESTION 3**

Note: This question is part of series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while

others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You want to integrate Microsoft Teams with Dynamics 365 Customer Service.

You install both apps, but Teams is not working when in Dynamics 365 Customer Service.

You need to troubleshoot the situation.

Solution: Change the options to Yes in the System settings of Dynamics 365 Customer Service.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: A

Reference: <https://msdynamicsworld.com/story/integrate-dynamics-365-customer-engagement-apps-microsoft-teams>

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**QUESTION 4**

You are designing forms for a company that has a new Dynamics 365 Sales implementation.

Three departments need specific fields on the main form so they do not have to fill out multiple forms.

Each person should see only the fields they need.

Role	Requirements
Inside sales	<ul style="list-style-type: none"><li>• Use only a browser-based app.</li><li>• Include fields for contact name, phone number, products, order date, and total amount owed.</li></ul>
Fulfillment	<ul style="list-style-type: none"><li>• Use either a mobile or browser-based app.</li><li>• Include fields for contact name, product, and order date.</li></ul>
Field sales	<ul style="list-style-type: none"><li>• Use only a mobile app.</li><li>• Include fields for contact name, address, phone number, and product.</li></ul>

You need to ensure that the forms open correctly, display only the fields needed, and that data can be entered quickly. How should you design the form?

A. Create three forms for all departments. Add all the fields. Add field-level security to fields not needed for each group.

B. Create one form for each department. Add all fields needed for all departments. Use business rules to hide fields.

C. Edit an out-of-the box form. Add extra fields. Give all departments security roles for that form.



D. Create one form for each department. Add only fields needed on the form for each department. Assign the appropriate security role to each form.

Correct Answer: D

## QUESTION 5

### DRAG DROP

A client is implementing a Dynamics 365 Customer Service system. The company is divided into departments with one manager per department.

The company requires the following security setup:

1.

Managers should see only accounts for the employees who report to them.

2.

Employees should see only their own accounts.

3.

Executives should see all the accounts in the company.

You need to recommend a security setup for the new implementation of accounts.

Which should you recommend? To answer, drag the appropriate tool to the correct data type. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

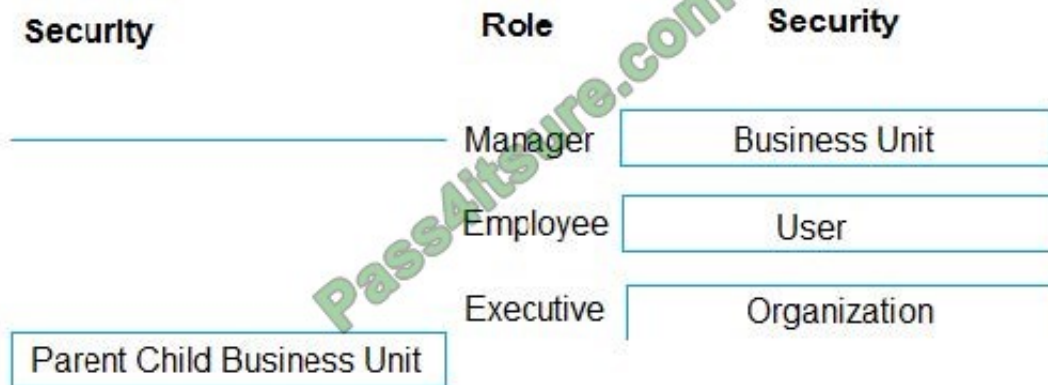
### Answer Area

Security	Role	Security
Organization	Manager	
Business Unit	Employee	
User	Executive	
Parent Child Business Unit		

Correct Answer:



## Answer Area



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