



MB-600^{Q&As}

Microsoft Dynamics 365 + Power Platform Solution Architect

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QUESTION 1

A client that uses Dynamics 365 Sales has forms with both Business Rules and JavaScript added to handle the business logic on the form.

The form contains logic that cannot be handled by Business Rules. The combination of using both Business Rules and JavaScript is now too complex to maintain.

You need to recommend a simplified form setup so the form can be maintained moving forward.

Which two should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Remove the Business Rules and use only JavaScript.
- B. Evaluate whether complex parts of the logic can be solved by using Power Apps Component Framework (PCF) control. Use Business Rules for the remaining functionality.
- C. Manage the business logic with a Power Apps Component Framework (PCF) control.
- D. Update logic to ensure Business Rules are optimized. Use JavaScript for the remaining functionality.

Correct Answer: AC

QUESTION 2

DRAG DROP

A client plans to upgrade several solutions in the Dynamics 365 Customer Service application.

You need to recommend which upgrade option will achieve the outcome.

Which method should you use? To answer, drag the appropriate options to the correct outcomes. Each option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:



Answer Area

Options	Outcome	Option
Upgrade	Patch the case entity solution and roll up previous patches in one step.	
Stage for Upgrade	Patch the case entity solution but do not delete previous versions at this point.	
Update	Patch the case entity solution and replace the previous solution.	

Correct Answer:

Answer Area

Options	Outcome	Option
	Patch the case entity solution and roll up previous patches in one step.	Upgrade
	Patch the case entity solution but do not delete previous versions at this point.	Stage for Upgrade
	Patch the case entity solution and replace the previous solution.	Update

Reference: <https://crmkeeper.com/2019/10/09/managed-solutions-update-vs-upgrade-vs-stage/>

QUESTION 3

DRAG DROP

You need to recommend a solution for integrating luggage information.

What should you recommend? To answer, drag the appropriate types to the correct entities. Each type must be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:



Answer Area

Types	Entity	Type
Custom entity		
Virtual entity	Luggage	
Activity entity	Passenger	
Custom activity entity		

Correct Answer:

Answer Area

Types	Entity	Type
	Luggage	Virtual entity
Activity entity	Passenger	Custom entity
Custom activity entity		

QUESTION 4

HOTSPOT

A client plans to implement a sales platform to help with sales activities.

The sales platform must have the following capabilities:

1.

Handle a high volume of sales calls that has transcription and call analytics.

2.



Provide support for sales reps in the field on Android or iOS devices.

3.

Include social networking capabilities by using email and LinkedIn.

You need to recommend solutions to help the client achieve the goal.

What should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Scenario	Suggested solutions
High volume sales calling with transcription and call analytics	<div>▼</div> <div>Relationship Sales</div> <div>Dynamics 365 Sales with the Outlook app</div> <div>Dynamics 365 Sales with the mobile app</div> <div>Dynamics 365 Sales Insights</div>
Primarily outside sales reps	<div>▼</div> <div>Relationship Sales</div> <div>Dynamics 365 Sales with the Outlook app</div> <div>Dynamics 365 Sales with the mobile app</div> <div>Dynamics 365 Sales Insights</div>
Inside sales primarily using email and LinkedIn	<div>▼</div> <div>Relationship Sales</div> <div>Dynamics 365 Sales with the Outlook app</div> <div>Dynamics 365 Sales with the mobile app</div> <div>Dynamics 365 Sales Insights</div>

Correct Answer:



Answer Area

Scenario

Suggested solutions

High volume sales calling with transcription and call analytics

	▼
Relationship Sales	
Dynamics 365 Sales with the Outlook app	
Dynamics 365 Sales with the mobile app	
Dynamics 365 Sales Insights	

Primarily outside sales reps

	▼
Relationship Sales	
Dynamics 365 Sales with the Outlook app	
Dynamics 365 Sales with the mobile app	
Dynamics 365 Sales Insights	

Inside sales primarily using email and LinkedIn

	▼
Relationship Sales	
Dynamics 365 Sales with the Outlook app	
Dynamics 365 Sales with the mobile app	
Dynamics 365 Sales Insights	

QUESTION 5

A company has extended Dynamics 365 Sales with an ISV product.

The ISV has locked the product. The ISV product fails to meet the business needs of the company. The company has a contractual obligation to continue using the ISV product but requires additional business logic.

You need to recommend a solution.

What should you recommend?

- A. Create a managed solution with the components that you need to extend.
- B. Update the business logic of the ISV to meet the needs of the company.
- C. Extend the ISV with a secondary ISV that adds the additional business logic.
- D. Create a new unmanaged solution with the components that you need to extend.

Correct Answer: C



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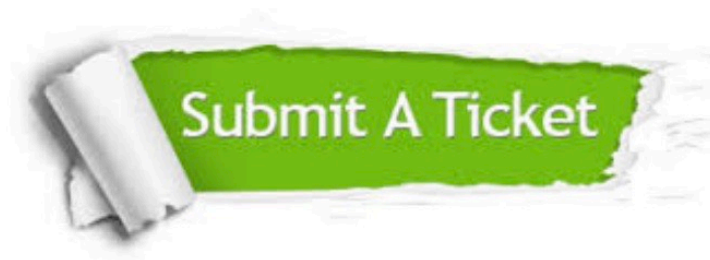
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