



# MB-340<sup>Q&As</sup>

Microsoft Dynamics 365 Commerce Functional Consultant

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### QUESTION 1

A company uses Dynamics 365 Commerce. The company would like to promote 10 specific products for an upcoming holiday.

You must display the list on the category, home, and shopping cart pages.

You need to configure the product collection.

Which product list configuration type should you use?

- A. Related products
- B. Frequently bought together
- C. People also like
- D. Best selling
- E. Curated

Correct Answer: E

Reference: <https://docs.microsoft.com/en-us/dynamics365/commerce/product-collection-module-overview>

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### QUESTION 2

#### HOTSPOT

You need to complete the configuration for digital gift cards.

Which configuration options should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



### Answer Area

#### Property

#### Value

Gift card value

  

- Must not key in price
- Must key in new price
- Must key in lower/equal price

E-gift mode of delivery

  

- Carry out
- Electronic
- Pickup

Automatic delivery email notification type

  

- Issue gift card
- Order shipped
- Order confirmed

Correct Answer:



## Answer Area

### Property

### Value

Gift card value

  

Must not key in price
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E-gift mode of delivery

  

Carry out
Electronic
Pickup

Automatic delivery email notification type

  

Issue gift card
Order shipped
Order confirmed

Box 1: Must key in new price

Customers must be allowed to specify the value of the gift card up to a maximum of \$500.

If customers must be able to specify a custom amount for a gift card in addition to predefined amounts, first set up a variant that allows for a custom amount. The Size attribute supports custom amount variants. Next, open the product from the

Released products in category page, and then, on the Commerce FastTab, set the Key in price field to Must key in new price, as shown in the following example illustration. This setting ensures that customers can enter a price when they

browse the product on a PDP.

Box 2: Electronic

The E-GIFT mode of delivery must be used for digital gift card sales.



The mode of delivery for a digital gift card must be set to Electronic.

Box 3: Issue gift card

To ensure that customers receive an email after a gift card is invoiced, create a new email notification type on the Email notification profiles page, and set the Email notification type field to Issue gift card.

Reference: <https://docs.microsoft.com/en-us/dynamics365/commerce/digital-gift-cards>

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### QUESTION 3

A retailer uses Dynamics 365 Commerce for its point of sale (POS) operations. One of the retailer's stores has two cashiers that use a shared shift. At the start of the day, the first cashier declares the register drawer's cash balance. At the

end of the day, the single shift for both cashiers is closed. After lunch, one of the cashiers has a sense that the register drawer might be missing money. The cashier wants to spot check which tenders have been collected by type for that register.

You need to identify which POS operation to run.

Which operation should you identify?

- A. Print X
- B. Print fiscal Z
- C. Show journal
- D. Reprint Z
- E. Manage safes

Correct Answer: A

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### QUESTION 4

A company uses Dynamics 365 Commerce for their store point of sale (POS) operations.

The system is configured with a 10 percent coupon for a single product.

Customers can request the shelf label price if it is less expensive than the system price.

Customers must receive the best price for a product.

You need to configure the system to meet the requirement.

What should you do?

- A. Set the Key in price field to the Must key in lower/equal price field.
- B. Enable the Apply discounts to price overrides field.



- C. Enable the Manual line discounts compound on top of system discounts field.
- D. Enable the Apply discounts to key in price products field.
- E. Enable the Allow price adjustments to increase product price field.

Correct Answer: D

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#### QUESTION 5

Your role of Systems Administrator includes the management of your company's Microsoft Dynamics 365 Finance system.

The Finance Manager asks you to create a custom financial report. You plan to use Report Designer to configure the report.

You need to identify the report components and their purposes.

Which component defines the descriptive lines (for example, salaries or sales) on a report?

- A. Row definition
- B. Column definition
- C. Reporting tree definition
- D. Report definition

Correct Answer: A

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