



MB-200^{Q&As}

Microsoft Power Platform + Dynamics 365 Core

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QUESTION 1

You are a Dynamics 365 Customer Service system administrator.

You need to reduce the database size and reduce the rate at which the size of the audit log increases.

What should you do?

- A. Back up the production instance and restore to a Sandbox instance. Delete the audit log.
- B. Turn auditing features off for entities or fields that are not needed.
- C. Delete the current audit log.
- D. Replicate the database to Microsoft Azure SQL.

Correct Answer: B

QUESTION 2

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are a Dynamics 365 for Customer Service administrator for Contoso, Ltd. A user named Elizabeth Rice signs in to Dynamics 365 by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: Ask the Microsoft 365 administrator to sign in to the admin portal and change the user name.

Does the solution meet the goal?

- A. Yes
- B. No

Correct Answer: B

QUESTION 3

You are a Dynamics 365 for Customer Service system administrator.

A user creates a duplicate account record with an updated email address.

You need to remove the duplicate record and update the primary record with the new email address.



Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions

From the merge record dialog, select the email field from the duplicate record.

Select **Assign**.

Select both account records.

Select **Merge**.

Select the record which is designated as the master record.

Select **Deactivate** on the duplicate record.

Select the duplicate record.

Answer Area

Correct Answer:

Actions

Select **Assign**.

Select **Deactivate** on the duplicate record.

Select the duplicate record.

Answer Area

Select both account records.

Select **Merge**.

Select the record which is designated as the master record.

From the merge record dialog, select the email field from the duplicate record.

References: <https://docs.microsoft.com/en-us/dynamics365/customer-engagement/basics/merge-duplicate-records-accounts-contacts-leads>

You are a Dynamics 365 Customer Engagement administrator. Each team will use Microsoft Excel in different ways.



Team	Requirement
Sales	Use Excel to quickly edit multiple Dynamics 365 records directly in Dynamics 365.
Marketing	The marketing team must save a snapshot of Dynamics 365 data in an Excel workbook. The team must be able to share the workbook with team members who are not Dynamics 365 users.
Information Technology	The team must be able to store an Excel workbook that includes data from Dynamics 365. The team must be able to refresh the view to include the most current data.
Customer support	The team must share an Excel workbook with other Dynamics 365 users. The users must only see records allowed by their security profiles.

QUESTION 4

You provide add-on components for Dynamics 365. The deployment requirements for many add-ons are different.

You need to ensure that you meet the deployment requirements for add-ons.

Which solution types should you use? To answer, drag the appropriate solution types to the correct requirements. Each solution type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Solution types

Managed solution

Unmanaged solution

Answer Area

Requirement

Solution type

Clean removal of unwanted solutions.

Stop others from editing intellectual property.

Edit the solution directly.

Correct Answer:

Solution types

Managed solution

Unmanaged solution

Answer Area

Requirement

Solution type

Clean removal of unwanted solutions.

Stop others from editing intellectual property.

Edit the solution directly.

Managed solution

Managed solution

Unmanaged solution

**QUESTION 5**

You are a Dynamics 365 for Customer Service system administrator. Sales team members work remotely disconnected from the internet at times.

Sales team members need to store documents in the cloud when they are online and share the documents with others with the appropriate permissions.

You need to configure Microsoft OneDrive for Business within Dynamics 365 to meet the requirements.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions

Ensure server-based authentication with Microsoft SharePoint online is configured within Dynamics 365 online.
Configure OneDrive for each individual user.
Add security role with appropriate permissions to each users Dynamics 365 login
Enable OneDrive for Business in Dynamics 365 within Document Management.
Add security group to each users Active Directory login through Office 365 admin.
Enable OneDrive for Business in Dynamics 365 within Business Management.

Answer Area

Correct Answer:

Actions

Configure OneDrive for each individual user.
Add security group to each users Active Directory login through Office 365 admin.
Enable OneDrive for Business in Dynamics 365 within Business Management.

Answer Area

Ensure server-based authentication with Microsoft SharePoint online is configured within Dynamics 365 online.
Enable OneDrive for Business in Dynamics 365 within Document Management.
Add security role with appropriate permissions to each users Dynamics 365 login

References: <https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/enable-onedrive-for-business>



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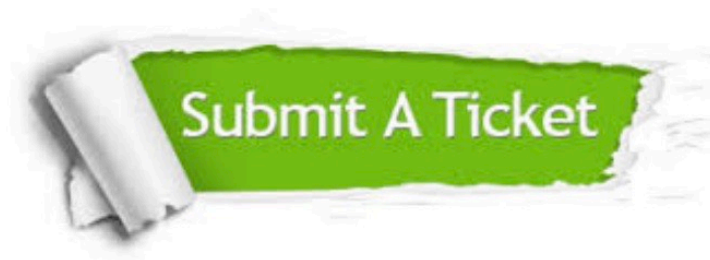
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