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# MB-200^Q&As

## Microsoft Power Platform + Dynamics 365 Core

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**QUESTION 1**

You are a Dynamics 365 for Customer Service administrator. Sales team members record leads in a Microsoft Excel workbook after conferences. The system must prevent the addition of duplicate leads from the workbooks.

Sales team members must be able to manually create a duplicate lead record.

You need to configure duplicate detection settings.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Create a duplicate detection job for all active accounts.

B. Set the value of When a record is created or updated to on.

C. Set the value of When a record is created or updated to off.

D. Set the value of Enable duplicate detection to off.

E. Set the value of During import to on.

Correct Answer: AE

**QUESTION 2**

You are a Dynamics 365 for Customer Service system administrator. You set up server-side synchronization. You plan to deploy the Dynamics 365 App for Outlook after users have received training.

Users do not have administrator rights.

You need to identify which method you would use to deploy Dynamics 365 App for the trained users.

Which method will accomplish this goal?

A. Push the App for Outlook to all eligible users from the Dynamics 365 administration center.

B. Have users install themselves directly from the Dynamics 365 Settings area.

C. Have users install themselves from the personal Settings area.

D. Push the App for Outlook to only select users from Dynamics 365 Settings area.

E. Push the App for Outlook manually or automatically to all eligible users from Dynamics 365 Settings area.

Correct Answer: D

**QUESTION 3**

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains

a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are developing a Dynamics 365 app for a blank. The app must display information about loan accounts and the customers assigned to those items.

You need to model the relationships between objects used by the app.

Solution: Generate entity diagrams by using the metadata diagram tool.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: A

**QUESTION 4**

A company identifies a new opportunity.

Sales associates must collaborate to convert the opportunity to a sale. All associates have access to Microsoft SharePoint, but some associates do not have access to Dynamics 365 for Sales.

You need to ensure that users can collaborate on a single platform that directly integrates with Dynamics 365 data.

Which tool should you use?

A. Microsoft OneDrive for Business

B. Microsoft Skype for Business

C. Microsoft Office 365 Delve

D. Yammer

E. Microsoft Office 365 Groups

Correct Answer: E

References: https://docs.microsoft.com/en-us/dynamics365/customer-engagement/basics/collaborate-with-colleagues-using-office-365-groups

**QUESTION 5**

You are a Dynamics 365 for Customer Service system administrator. You integrate Microsoft OneDrive for Business with Dynamics 365.

Some users report that they cannot access OneDrive for Business from within Dynamics 365.

You need to troubleshoot the access issue.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Review Microsoft Office 365 Groups configuration.

B. Instruct users to confirm that they can access OneDrive for Business by using a web browser.

C. Review Microsoft account access configuration.

D. Confirm OneDrive for Business privilege settings.

Correct Answer: BC

Make sure their Microsoft accounts are licensed and enabled for OneDrive for Business. Confirm they can access OneDrive for Business by using a web browser.

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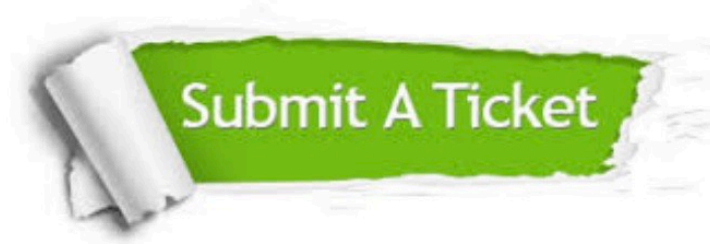Multi-Platform capabilities - Windows, Mac, Android, iPhone, iPod, iPad, Kindle

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