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**QUESTION 1**

Two clinical social workers are discussing a case in an open conference room. One of the colleagues is consulting with the other about a specific request from a client. Not sure how to handle the situation, expertise from another professional seemed like the best answer. Though consultation is ethically recognized, what issue is being violated in this setting?

- A. Confidentiality
- B. Professionalism
- C. Supervision
- D. Informed consent

Correct Answer: A

To maintain confidentiality the workers should discuss the case in an office or other private setting with the door closed. The fact that the conference room is open means anyone walking by, including other clients, can overhear details of the case.

QUESTION 2

The Hierarchy of Needs developed by Abraham Maslow was intended to be followed in exact order to achieve successful personal development. If any of the stages are not completed, others will be affected or diminished.

What is the correct order?

- A. Biological and physical, safety, belongingness and love, esteem, self-actualization
- B. Safety, biological and physical, esteem, belongingness and love, self-actualization
- C. Safety, belongingness and love, biological and physical, self-actualization, esteem
- D. Belongingness and love, biological and physical, safety, self-actualization, esteem

Correct Answer: A

Abraham Maslow developed his Hierarchy of Needs in the order of: 1) biological and physiological needs such as air, food, drink, warmth, shelter, sex and sleep 2) safety needs include protection from the elements, order, law, security, stability and limits 3) belongingness and love needs for family, affection, relationships and work 4) esteem needs such as achievement, mastery, independence, prestige and status 5) self-actualization needs for realizing personal potential, seeking personal growth and self-fulfillment.

QUESTION 3

A clinical social worker is taking part in an interdisciplinary team meeting. During the course of determining the well-being of a client, ethical concerns become an issue. One of the team members openly displays a problem with the



client's ethnic background, and this leads to negativity towards decisions being made. What should the social worker do?

- A. Discuss various religions and their beliefs
- B. Base all decisions on the religious beliefs of the client
- C. Try to resolve the disagreement through appropriate channels
- D. Walk out of the meeting until the team member changes her mind

Correct Answer: C

Professional and ethical obligations should be clearly established. Administration may be contacted to rectify a situation within an interdisciplinary meeting when there are ethical concerns. Clinical social workers should participate in decisions that affect the well-being of a client by drawing on experiences, values and perspectives.

QUESTION 4

A referral comes into the local human service office alleging elder abuse and a clinical social worker is assigned to assess the situation. During the initial session with family members, it is discovered that abuse may have also occurred with a three-year-old child in the home. The social worker interviews the child and takes the information back to the administrator. What ethical rule did this social worker violate?

- A. Confidentiality and informed consent by the parents
- B. Immediate referral should have been made to a professional Child Protective social worker
- C. The clinical social worker should have only interviewed the adult in regards to the child abuse, not the child
- D. The elderly adult should have been referred to a nursing home

Correct Answer: B

Clinical social work administrators need to stress the importance of employees only working within their realm of competency. Professionals should seek the advice of colleagues whenever the consultation is in the best interest of the client and maintain knowledge of other colleagues' areas of expertise.

QUESTION 5

Person-centered therapy focuses on increasing an individual's insight and self-understanding. Three attitudes necessary for success in person-centered therapy are positive reaction, unconditional positive regard, and:

- A. Collaboration
- B. Congruence
- C. Empathy
- D. Formality

Correct Answer: B



A clinical social worker practicing person-centered therapy will demonstrate emotional understanding towards the client's point of view. The professional will listen and give their full attention. The client will determine the direction of therapy.

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