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**QUESTION 1**

A technician is setting up a new wireless router at a client's home. Which of the following would the technician do FIRST when securing the network?

- A. Change the DHCP scheme
- B. Change the default administrative password
- C. Enable the VPN pass through setting
- D. Increase radio power levels

Correct Answer: B

QUESTION 2

A user reports that they are getting frequent delayed write messages throughout the day and are experiencing sluggish performance. The technician suspects that the issue relates to the hard disk drive. Which of the following would BEST help validate the diagnosis?

- A. System information
- B. Event viewer
- C. POST card
- D. SMART status

Correct Answer: D

<http://www.howtogeek.com/134735/how-to-see-if-your-hard-drive-is-dying/>

QUESTION 3

Which of the following can an Android device use to synchronize with desktop contacts? (Select TWO).

- A. HDMI cable
- B. CAT6 cable
- C. USB cable
- D. Bluetooth
- E. IEEE 1394 cable

Correct Answer: CD

**QUESTION 4**

A user states that their old Windows XP notebook loses time when they power it off. Which of the following items would address this problem?

- A. Remove any over clocking settings in the BIOS.
- B. Replace the CMOS battery.
- C. Replace the main battery with a larger power battery.
- D. Update the BIOS to new revision.

Correct Answer: B

QUESTION 5

A user has recently purchased and installed a new top of the line video card for playing games on Windows 7. However, during game play the images are blurred and artifacts appear. Once the user returns to the Windows desktop, everything returns to normal. Which of the following could be the problem? (Select TWO).

- A. The video card requires an adapter to output to the monitor
- B. User Access Control is preventing the game from functioning
- C. The video card requires a driver update
- D. The game is not compatible with Windows 7
- E. The graphics card is faulty and should be replaced
- F. The IRQ channel must be appropriately set for the video card

Correct Answer: CE

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