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**QUESTION 1**

A technician plugs a USB device into the computer. The system tray displays a message that reports the device is installed, but may not work properly. Which of the following is the MOST likely cause of the message?

- A. The device needs a firmware update.
- B. The device needs an updated driver installed.
- C. The plugged in device is too slow for the USB port speed.
- D. The device is incompatible with the installed version of Windows.

Correct Answer: B

QUESTION 2

Which of the following accounts should be disabled after successful installation of Windows XP?

- A. Remote Desktop User
- B. Administrator
- C. Guest
- D. Power User

Correct Answer: C

QUESTION 3

The technician needs to map a network share to the user's Windows 7 computer from the command prompt.

Which of the following commands will the technician execute?

- A. NET SEND
- B. NET CONFIG
- C. NET USE
- D. NET NAME

Correct Answer: C

QUESTION 4

When walking past a server with a RAID 5 array, a technician hears a loud clicking noise. Which of the following could MOST likely occur?



- A. BSOD
- B. OS not found on boot
- C. Hard drive failure
- D. RAID array failure

Correct Answer: C

Reference: <http://datarecoveryhospital.com/qa-26/>

QUESTION 5

An Android mobile device will easily synchronize with which of the following services? (Select TWO)

- A. Email
- B. SMS
- C. Passwords
- D. Calendar
- E. Incoming calls

Correct Answer: AD

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