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**QUESTION 1**

Which of the following UNC paths would be considered an administrative share?

- A. \\Workstation\D\$
- B. \\Workstation\Admin
- C. \\Workstation\D
- D. \\Workstation\System

Correct Answer: A

QUESTION 2

Joe, a user, copies a text document off of a CD drive into a folder. Joe has full control permissions on the folder. When Joe tries to edit and save the document, the system prompts him to save it to a new location. Which of the following is the reason for this behavior?

- A. The file properties are set to Read Only
- B. The CD was damaged and transferred the file incorrectly
- C. The original file was corrupted
- D. The file has an incorrect file extension

Correct Answer: A

QUESTION 3

A user would like to run a copy of Windows XP for testing; however, the user is currently using a Windows 7 PC. Which of the following technologies should a technician recommend in order for the user to have access to both systems simultaneously?

- A. Purchase a second PC
- B. KVM switch
- C. Dual boot
- D. Virtualization

Correct Answer: D

Reference: <http://en.wikipedia.org/wiki/Virtualization>

QUESTION 4



A technician is taking apart a laptop in order to replace an internal part. During this process, which of the following represents a best practice?

- A. Only perform the work on a plastic counter top
- B. Never use a power tool to remove screws from the case
- C. Label the screws according to where they came from
- D. When working on the bottom of a laptop, always leave the screen open

Correct Answer: C

Reference: <http://www.fonerbooks.com/laptop13.htm>

QUESTION 5

A user has too many applications starting when they log into windows. From the command line, which of the following tools is the FASTEST option to prevent these applications from running on startup?

- A. MSCONFIG
- B. SERVICES.MSC
- C. REGEDIT
- D. MSINFO32

Correct Answer: A

Reference: <http://lifehacker.com/5718799/know-which-apps-to-remove-from-msconfig-with- this-startup-applications-list>

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