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QUESTION 1

Which of the following items differentiates Windows 7 Enterprise from Windows 7 Ultimate?

A. Supports Multilingual User Interface

B. Requires volume licensing

C. Can join an Active Directory domain

D. Can use Bitlocker encryption

Correct Answer: B

QUESTION 2

An Internet browser\\'s cookie could be classified as which of the following?

A. Rootkit

B. Phishing

C. Malware

D. Spyware

Correct Answer: D

Reference: http://en.wikipedia.org/wiki/Spyware#Browser_cookies

QUESTION 3

Which of the following file system types is used for optical media?

A. FAT32

B. FAT

C. CDFS

D. NTFS

Correct Answer: C

Reference: http://www.computerhope.com/jargon/c/cdfs.htm

QUESTION 4

A technician, Anne, observes that a laser printer prints pages with toner scattered on the page that easily rubs off of the

paper. Which of the following components has failed in the printer?

A. Duplexing assembly

B. Imaging drum

C. Fusing assembly

D. Transfer roller

Correct Answer: C

QUESTION 5

A user states that their old Windows XP notebook loses time when they power it off. Which of the following items would address this problem?

A. Remove any over clocking settings in the BIOS.

B. Replace the CMOS battery.

C. Replace the main battery with a larger power battery.

D. Update the BIOS to new revision.

Correct Answer: B

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