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**QUESTION 1**

An IP address is encapsulated at which of the following layers of the OSI model?

- A. Transport
- B. Data link
- C. Network
- D. Applicaton

Correct Answer: C

QUESTION 2

A technician sees suspicious trafrc coming from a computer connected to a WAP. Which of the following can be used to stop this trafrc while troubleshooting the problem?

- A. tracert
- B. QoS
- C. ipconfig
- D. MAC fltering

Correct Answer: D

QUESTION 3

The network administrator just upgraded all of the WAPs to new ones with 2.4 GHz b/g/n support. The new WAPs reuse the same locaton and channel as the previous one and with no new external interference detected. Howeverf

performance issues are now occurring that did not exist before.

Which of the following would correct the issue?

- A. Configure Wi-Fi Multimedia support
- B. Use only 20 MHz channel bandwidth
- C. Enable band steering to use 802.11n
- D. Configure Quality of Service

Correct Answer: B

QUESTION 4



Which of the following tools would be a technician's BEST use to trace a wire through an area where multiple wires of the same color are twisted together?

- A. Cable tester
- B. Toner probe
- C. Cable crimper
- D. Punch down tool

Correct Answer: B

QUESTION 5

A user is trying to connect to the wireless network in the office but is unable to establish a consistent connection. The computer alternates connecting between several similarly configured access points. Which of the following would be the BEST way to address this issue?

- A. Adjust the signal strength of the access points with minimal coverage overlap.
- B. Increase the pool in each of the access points to avoid running out of IPs.
- C. Configure each access point to use a different method of encryption than the others.
- D. Reconfigure each of the access points so that they broadcast different SSIDs.

Correct Answer: A

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