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**QUESTION 1**

Which of the following network access security methods ensures communication occurs over a secured encrypted channel even if the data uses the Internet?

- A. MAC filtering
- B. RAS
- C. SSL VPN
- D. L2TP

Correct Answer: C

QUESTION 2

At which layer of the OSI and TCP/IP model would HTTP and FTP be found?

- A. Application
- B. Network
- C. Session
- D. Data Link

Correct Answer: A

QUESTION 3

A user is trying to connect to the wireless network in the office but is unable to establish a consistent connection. The computer alternates connecting between several similarly configured access points. Which of the following would be the BEST way to address this issue?

- A. Adjust the signal strength of the access points with minimal coverage overlap.
- B. Increase the pool in each of the access points to avoid running out of IPs.
- C. Configure each access point to use a different method of encryption than the others.
- D. Reconfigure each of the access points so that they broadcast different SSIDs.

Correct Answer: A

QUESTION 4

Users report that an internal file server is inaccessible. Of the following commands which would be the MOST useful in determining network-layer connectivity?



- A. dig
- B. nbtstat
- C. netstat
- D. ping

Correct Answer: D

QUESTION 5

A user receives a phone call at home from someone claiming to be from their company's IT help desk. The help desk person wants to verify their username and password to ensure that the user's account has not been compromised. Which of the following attacks has just occurred?

- A. Evil twin
- B. Phishing
- C. Man-in-the-middle
- D. Social engineering

Correct Answer: D

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