

# ISEB-BA1<sup>Q&As</sup>

Foundation Certificate in Business Analysis

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#### **QUESTION 1**

When undertaking business system modelling how many Business Activity Models\\' (BAM\\'s) are initially produced?

- A. One for each system under consideration.
- B. One for each CATWOE.
- C. One for each Actor.
- D. One to reflect the perspective of the Owner.

Correct Answer: B

#### **QUESTION 2**

It is claimed that a new system will bring improved job satisfaction to employees. How should this improved job satisfaction be classified?

- A. As a tangible benefit.
- B. As an intangible cost.
- C. As a tangible cost.
- D. As an intangible benefit.

Correct Answer: D

#### **QUESTION 3**

When should benefits realisation be carried out?

- A. Immediately at the end of the project.
- B. At the beginning of the project.
- C. At the end of the finalised feasibility study.
- D. Months or years after the end of the project.

Correct Answer: D

## **QUESTION 4**

An analyst has discovered that a company wishes to hold information about departments and employees. A department may have many employees in it, but each employee can, at any one time, only work in one department. There is no requirement to store historical information. However, there are currently eight departments and over one hundred employees. How would this relationship be shown on an Entity Relationship diagram?



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- A. As (8..100) at the Department end of the relationship.
- B. As a many-to-many between Department and Employee.
- C. As a one-to-one between Department and Employee.
- D. As a one-to-many between Department and Employee.

Correct Answer: D

### **QUESTION 5**

When are workshops especially valuable?

- A. When suitably sized rooms are available.
- B. When all stakeholders are agreed on the way forward.
- C. When a geographically dispersed set of users needs to be consulted.
- D. When time and budget are constrained.

Correct Answer: D

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