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QUESTION 1

A finclability strategy can improve access to content by (Choose 3)

A. Expecting the end user to take responsibility for better searching,

B. Emphasizing precision as opposed to recall in search results,

C. Updating search tools with more advanced user interfaces,

D. Organizing content with tools like taxonomies and ontologies.

E. Deploying separate search solutions for different content types.

F. Dynamically offering new content in response to user behavior.

Correct Answer: CDF

QUESTION 2

Information maintained by an organization exists in multiple copies and formats. Which of the following options best satisfies legal requirements and promotes the organization\\\'s efficiency?

A. Require all copies of a record to be retained per the organization\\\'s records retention schedule (RRS).

B. Designate an officer of record to maintain the official copy, and delete all other copies immediately.

C. Designate an officer of record to maintain the official copy, and establish shorter retention periods for copies.

D. Scan all paper records, designate the scanned version as the official copy, and destroy all paper copies.

Correct Answer: C

QUESTION 3

The first step in a Change Management process is to identify

A. The affected stakeholder(s).

B. Reason for change(s).

C. Other impacted systems and resources.

D. The time frame for implementing the change.

Correct Answer: B

QUESTION 4

Best practice for managing email is to

A. Keep email indefinitely to avoid spoliation.

B. Keep only those emails that are needed, for as long as they are needed.

C. Delete email on a regimented schedule.

D. Allow employees to manage their own email as they choose.

Correct Answer: B

QUESTION 5

What is the best option for notifying mobile users with limited-fidelity screen devices about content changes from an Enterprise Content Management (ECM) repository?

A. Podcast

B. Text message

C. Voice mail

D. Mashup

Correct Answer: B

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