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QUESTION 1

Instant messaging (IM) systems are sometimes more effective than email because

- A. IM systems cannot be used to transmit computer worms or viruses.
- B. Conversations conducted on IM systems are not considered records.
- C. IM enables instant, real-time communication among multiple users.
- D. IM's encryption features prevent users from disclosing confidential information.

Correct Answer: C

QUESTION 2

An authoritative record has which of the following characteristics?

- A. Authenticity, Integrity, Reliability, Usability
- B. Auditability, Reliability, Accuracy, Usability
- C. Trustworthiness, Consistency, Usability, Dependability
- D. Integrity, Consistency, Usability, Accuracy

Correct Answer: A

QUESTION 3

What are the key benefits of implementing an instant messaging (IM) solution in a geographically distributed global organization? (Choose 2)

- A. Auto-translation between languages
- B. Online presence
- C. Real-time messaging
- D. Quality of service (QoS)

Correct Answer: BC



QUESTION 4

Which of the following identifies the four core domains of an enterprise architecture?

- A. People, places, items, and solutions
- B. Business, application, information, and infrastructure
- C. Records, videos, software, and processes
- D. Servers, PCs, cell phones, and networks

Correct Answer: B

QUESTION 5

All of the following are examples of cloud computing deployment models except

- A. Public cloud.
- B. Server cloud.
- C. Community cloud.
- D. Hybrid cloud.

Correct Answer: B

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