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QUESTION 1

An organization seeks to streamline and automate current review processes. Which of the following is the best choice?

- A. Business process re-engineering
- B. Work flow
- C. Routing
- D. Systems integration

Correct Answer: B

QUESTION 2

What is the primary purpose of a legal hold?

- A. To distribute notification of the legal obligation to prevent destruction or modification of any information relevant to a lawsuit
- B. To collect and export for review any information that pertains to a lawsuit or governmental investigation
- C. To collect information based on keyword searches defined by legal counsel in the event of a preservation notice
- D. To prevent the modification or destruction of documents and electronically-stored information (ESI) relevant to a lawsuit or governmental investigation

Correct Answer: D

QUESTION 3

An authoritative record has which of the following characteristics?

- A. Authenticity, Integrity, Reliability, Usability
- B. Auditability, Reliability, Accuracy, Usability
- C. Trustworthiness, Consistency, Usability, Dependability
- D. Integrity, Consistency, Usability, Accuracy

Correct Answer: A



QUESTION 4

In which of the following is a user's navigation through an information space guided and structured by the activities of others within that space?

- A. Site map navigation
- B. Social navigation
- C. Link-based navigation
- D. Breadcrumb navigation

Correct Answer: B

QUESTION 5

A findability strategy can improve access to content by (Choose 3)

- A. Expecting the end user to take responsibility for better searching,
- B. Emphasizing precision as opposed to recall in search results,
- C. Updating search tools with more advanced user interfaces,
- D. Organizing content with tools like taxonomies and ontologies.
- E. Deploying separate search solutions for different content types.
- F. Dynamically offering new content in response to user behavior.

Correct Answer: CDF

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