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QUESTION 1

Universal Containers is currently doing User Acceptance Testing for small changes in a Developer sandbox. Users are complaining that allow release to production, some functionality is broken and performance is often negatively impacted.

What is causing these complaints?

- A. Users should be testing in a Partial Sandbox in order to replicate Production functionality and performance characteristics.
- B. Users should be testing in a Full Sandbox in order to replicate Production functionality and performance characteristics.
- C. Users should be testing with date loaded into the Developer sandbox in order to replication Production functionality and performance, characteristics.
- D. Users should be testing in a Developer Pro sandbox in order to replicate Production functionality and performance characteristics.

Correct Answer: B

QUESTION 2

KiA B2C Enterprise Customer has the following use case that involves processing payment from an external payment gateway service in Salesforce.

1.

Customer requests Customer Service Representative (CSR) for a Service upgrade.

2.

Customer provides credit card details to CSR for payment.

3.

CSR submits payment information in Salesforce, and processed in a external payment gateway.

4.

CSR receives confirmation of payment.

5.

CSR upgrades service for customer and confirms Customer.

This use case requires the CSR to obtain confirmation of payment before upgrading the service. The integration with Payment gateway needs to be reliable and monitored for audit purposes. The payment gateway service is an external RESTful service that the B2C Enterprise Customer has subscribed for.

What should an Integration Architect recommend for this integration?



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- A. Build a custom Apex Callout to external Payment gateway service and provide success message to the CSR, the details of calloutsand responses are logged for audit purposes.
- B. Use External Services feature to integrate gateway to Salesforce ensuring real-timeupdates the CSR and support post payment processes.
- C. Make a callout to the payment gateway through ESB supporting error handling andlogging for audit purposes.
- D. Platform events allow integration to payment gateway through the exchange ofreal-time event data, platform events are scalable and secure.

Correct Answer: C

QUESTION 3

A company needs to integrate a legacy on premise application that can only support SOAP API. After the Integration Architect has evaluated the requirements and volume, they determined that the Fire and Forget integration pattern will be most appropriate for sending data from Salesforce to the external application and getting response back in a strongly typed format.

Which integration capabilities should be used to integrate the two systems?

- A. Outbound Message for Salesforce to Legacy System direction and SOAP API using Enterprise WSDL for the communication back from legacy system to salesforce.
- B. Platform Events for Salesforce to Legacy System direction and SOAP API using Partner WSDL for the communication back from legacy system to salesforce.
- C. Platform Events for Salesforce to Legacy System direction and SOAP API using Enterprise WSDL for the communication back from legacy system to salesforce.
- D. Outbound Message for Salesforce to Legacy System direction and SOAP API using Partner WSDL for the communication back from legacy system to salesforce.

Correct Answer: A

QUESTION 4

A customer of Salesforce has used Platform Events to integrate their Salesforce instance with an external third party Artificial Intelligence (AI) system. The AI system provides a prediction score for each lead that is received by Salesforce. Once the prediction score is received, the lead information is saved to Platform events for other processes. The trigger on the Platform Events is failing once this was rolled out to Production. What type of monitoring should the Integration Consultant have considered to monitor this integration?

- A. Monitor Platform Events created per hour limits across the Salesforce instance.
- B. Set up debug logs for Platform Event triggers to monitor performance .
- C. Validate the Platform Event definition matches leads definition.
- D. Monitor the volume of leads that are created in Salesforce.

Correct Answer: B



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QUESTION 5

Universal Containers (UC) ships millions of orders per year and releases code fixes to the Production org nightly. Their corporate testing strategy requires that tests must be performed against Production data in an isolated test environment before code can be released to Production. How can UC achieve this requirement?

- A. Use Salesforce-to-Salesforce to keep data synchronized between Production and Full Sandboxes
- B. Request that Salesforce schedule a Full Sandbox refresh on a nightly basis
- C. Utilize a middleware solution and bulk API to do a nightly sync from Production to Full Sandbox
- D. Create Apex unit tests so testing can be done against Production data, but rolled back before being committed

Correct Answer: C

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