



# INTEGRATION-ARCHITECT<sup>Q&As</sup>

Salesforce Certified Integration Architect

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**QUESTION 1**

Northern Trail Outfitters needs to use Shield Platform Encryption to encrypt social security numbers in order to meet a business requirement. Which two considerations should an Integration Architect do prior to the implementation of Shield Platform Encryption? Choose 2 answers

- A. Encrypt the data using the most current key.
- B. Review shield platform encryption configurations.
- C. Encrypt all the data so that it is secure.
- D. Use Shield Platform Encryption as a user authentication or authorization tool.

Correct Answer: AB

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**QUESTION 2**

A call center manager uses a custom dashboard to track Case related metrics. The manager wants a component to display the number of closed Cases in real time. What type of event should be used to meet this requirement?

- A. Push Topic Event
- B. Change Data Capture Event
- C. Platform Event
- D. Generic Event

Correct Answer: A

Explanation: [https://developer.salesforce.com/docs/atlas.en-us.api\\_streaming.meta/api\\_streaming/pushtopic\\_events\\_intro.htm](https://developer.salesforce.com/docs/atlas.en-us.api_streaming.meta/api_streaming/pushtopic_events_intro.htm)

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**QUESTION 3**

Universal Containers (UC) uses Salesforce to track the following customer data:

1.  
Leads,
2.  
Contacts
3.  
Accounts



4.

#### Cases

Salesforce is considered to be the system of record for the customer. In addition to Salesforce, customer data exists in an Enterprise Resource Planning (ERP) system, ticketing system, and enterprise data lake. Each of these additional systems have their own unique identifier. UC plans on using middleware to integrate Salesforce with the external systems.

UC has a requirement to update the proper external system with record changes in Salesforce and vice versa.

Which two solutions should an Integration Architect recommend to handle this requirement? Choose 2 answers

- A. Locally cache external ID's at the middleware layer and design business logic to map updates between systems.
- B. Store unique identifiers in an External ID field in Salesforce and use this to update the proper records across systems.
- C. Use Change Data Capture to update downstream systems accordingly when a record changes.
- D. Design an MDM solution that maps external ID's to the Salesforce record ID.

Correct Answer: CD

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#### QUESTION 4

A customer's enterprise architect has identified requirements around caching, queuing, error handling, alerts, retries, event handling, etc. The company has asked the Salesforce integration architect to help fulfill such aspects with their Salesforce program.

Which three recommendations should the Salesforce integration architect make? Choose 3 answers

- A. Transform a fire-and-forget mechanism to request-reply should be handled by middleware tools (like ETL/ESB) to improve performance.
- B. Provide true message queueing for integration scenarios (including orchestration, process choreography, quality of service, etc.) given that a middleware solution is required.
- C. Message transformation and protocol translation should be done within Salesforce. Recommend leveraging Salesforce native protocol conversion capabilities as middle tools are NOT suited for such tasks
- D. Event handling processes such as writing to a log, sending an error or recovery process, or sending an extra message, can be assumed to be handled by middleware.
- E. Event handling in a publish/subscribe scenario, the middleware can be used to route requests or messages to active data-event subscribers from active data-event publishers.

Correct Answer: BDE

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### QUESTION 5

Northern Trail Outfitters is planning to perform nightly batch loads into Salesforce from an external system with a custom Java application using the and the CIO is curious about monitoring recommendations for the jobs from the Technical Architect

Which two recommendations will help meet the requirements? Choose 2 answers

- A. Write the error response from the Bulk API status to a custom error logging object in Salesforce using an Apex trigger and create reports on the object.
- B. Visually monitor in the Salesforce UI using the "Bulk Data Load Jobs in Salesforce in the setup menu.
- C. Set the Salesforce debug logs level to "finest" and add the user Id running the job to monitor in the "Debug Logs" in the setup menu.
- D. Use the getBatchInfo method in the Java application to monitor the status of the jobs from the Java application.

Correct Answer: BD

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