

# IDENTITY-AND-ACCESS-MANAGEMENT-DESIGNER<sup>Q&As</sup>

Salesforce Certified Identity and Access Management Designer

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### **QUESTION 1**

Sales users at Universal containers use salesforce for Opportunity management. Marketing uses a third-party application called Nest for Lead nurturing that is accessed using username/password. The VP of sales wants to open up access to nest for all sales uses to provide them access to lead history and would like SSO for better adoption. Salesforce is already setup for SSO and uses Delegated Authentication. Nest can accept username/Password or SAML-based Authentication. IT teams have received multiple password-related issues for nest and have decided to set up SSO access for Nest for Marketing users as well. The CIO does not want to invest in a new IDP solution and is considering using Salesforce for this purpose.

Which are appropriate license type choices for sales and marketing users, giving salesforce is using Delegated Authentication? Choose 2 answers

- A. Salesforce license for sales users and Identity license for Marketing users
- B. Salesforce license for sales users and External Identity license for Marketing users
- C. Identity license for sales users and Identity connect license for Marketing users
- D. Salesforce license for sales users and platform license for Marketing users.

Correct Answer: AD

### **QUESTION 2**

Universal Containers (UC) has implemented SAML-based SSO solution for use with their multi-org Salesforce implementation, utilizing one of the the orgs as the Identity Provider. One user is reporting that they can log in to the Identity Provider org but get a generic SAML error message when accessing the other orgs. Which two considerations should the architect review to troubleshoot the issue? Choose 2 answers

- A. The Federation ID must be a valid Salesforce Username
- B. The Federation ID must is case sensitive
- C. The Federation ID must be in the form of an email address.
- D. The Federation ID must be populated on the user record.

Correct Answer: BD

### **QUESTION 3**

Which two roles of the systems are involved in an environment where salesforce users are enabled to access Google Apps from within salesforce through App launcher and connected App set up? Choose 2 answers

- A. Google is the identity provider
- B. Salesforce is the identity provider
- C. Google is the service provider

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D. Salesforce is the service provider

Correct Answer: D

### **QUESTION 4**

Universal Containers (UC) has decided to use Salesforce as an Identity Provider for multiple external applications. UC wants to use the salesforce App Launcher to control the Apps that are available to individual users. Which three steps are required to make this happen?

- A. Add each connected App to the App Launcher with a Start URL.
- B. Set up an Auth Provider for each External Application.
- C. Set up Salesforce as a SAML Idp with My Domain.
- D. Set up Identity Connect to Synchronize user data.
- E. Create a Connected App for each external application.

Correct Answer: ACE

### **QUESTION 5**

Northern Trail Outfitters (NTO) uses the Customer 360 Platform implemented on Salesforce Experience Cloud. The development team in charge has learned of a contactless user feature, which can reduce the overhead of managing customers and partners by creating users without contact information.

What is the potential impact to the architecture if NTO decides to implement this feature?

- A. Custom registration handler is needed to correctly assign External Identity or Community license for the newly registered contactless user.
- B. If contactless user is upgraded to Community license, the contact record is automatically created and linked to the user record, but not associated with an Account.
- C. Contactless user feature is available only with the External Identity license, which can restrict the Experience Cloud functionality available to the user.
- D. Passwordless authentication can not be supported because the mobile phone receiving one-time password (OTP) needs to match the number on the contact record.

Correct Answer: C

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