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IASSC Certified Lean Six Sigma Yellow Belt

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### QUESTION 1

The DMAIC approach to problem solving stands for Define, Measure, Analyze, \_\_\_\_\_ and Control.

- A. Improve
- B. Identify
- C. Itemize
- D. Initiate

Correct Answer: A

Reference: <http://asq.org/learn-about-quality/six-sigma/overview/dmaic.html>

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### QUESTION 2

After a Fishbone Diagram is constructed which one of these tools is commonly used to help identify possible causes?

- A. 4 How Analysis
- B. Cross Function Analysis
- C. 6 Why Analysis
- D. Possible Brainstorm

Correct Answer: C

Reference: <http://asq.org/learn-about-quality/cause-analysis-tools/overview/fishbone.html>

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### QUESTION 3

With a Fishbone Diagram we use the legs to define each source of a potential defect and along the legs we enter each potential means by which a defect could be introduced into our process.

- A. True
- B. False

Correct Answer: A

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### QUESTION 4

The ROI for a project is a measurement metric that stands for \_\_\_\_\_ and is one of the methods used to measure the success of a Lean Six Sigma project.



- A. Return on Investment
- B. Recognition of Innovation
- C. Recovery of Investment
- D. Return on Inventory

Correct Answer: A

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#### QUESTION 5

The Cost of Poor Quality (COPQ) is comprised of which two of the following? (Choose two.)

- A. Tangible (Visible) Costs
- B. Input Costs
- C. Production
- D. Hidden Costs

Correct Answer: AB

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