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QUESTION 1

For any set of data, the Mean is defined as the _____.

- A. Total number of data points
- B. Largest number in the data set
- C. Numerical average of all data
- D. Measurement based off a quarter of the sample size

Correct Answer: C

QUESTION 2

A 5 Why Analysis is used to help identify possible defect causes when which one of the below listed tools is created?

- A. Fishbone Diagram
- B. SIPOC
- C. X-Y Matrix
- D. Pareto Chart

Correct Answer: A

QUESTION 3

The formula $Y = f(X_n)$ is a method of expressing the concept that the output of a process is a function of all the _____?

- A. Materials and labor
- B. Inputs to the process
- C. Line personnel and direct supervision
- D. Employees of the company

Correct Answer: B



QUESTION 4

Lean focuses on analytical and statistical analysis to reduce variation in a process output.

A. True

B. False

Correct Answer: B

Reference: <https://www.goskills.com/Lean-Six-Sigma>

QUESTION 5

Al bought a digital camera from his local electronics store. When he first used it he found the zoom lens function was inoperative because a gear was installed improperly. For the manufacturer of the camera this would be categorized as what type of cost?

A. Internal Failure Cost

B. Prevention Cost

C. External Failure Cost

D. Appraisal Cost

Correct Answer: A

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