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QUESTION 1

Cost of Poor Quality (COPQ) can be classified as Tangible (Visible) Costs and Hidden Costs.

- A. True
- B. False

Correct Answer: A

QUESTION 2

Hypothesis Testing can help avoid high costs of experimental efforts by using existing data.

- A. True
- B. False

Correct Answer: A

QUESTION 3

When creating a Cause and Effect Diagram the team needs to continually broaden their view as well as drill down until they identify all the potential _____ impacting their process.

- A. Line operators
- B. Root Causes
- C. Inventory issues
- D. Customer requests

Correct Answer: B

QUESTION 4

Lean Six Sigma's general approach to solving significant challenges related to a process is called _____.

- A. DOE
- B. SIPOC
- C. DMAIC D. FMEA

Correct Answer: C



QUESTION 5

What is the Cycle Time, in seconds, for a process having a Throughput of 7,200 units per hour?

- A. 0.5
- B. 2
- C. 4
- D. 10

Correct Answer: A

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