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QUESTION 1

What is the meaning of 'Kai

Correct Answer: A

QUESTION 2

Who developed the 5Whys method?

- A. Sakichi Toyoda
- B. Kaoru Ishikawa
- C. Shigeo Shingo
- D. Philip Crosby

Correct Answer: A

QUESTION 3

Two of the key deliverables for the Measure Phase are a robust description of the process and its flow and an assessment of the Measurement System.

- A. True
- B. False

Correct Answer: A

QUESTION 4

A valuable tool to use during the Measure Phase to show material and information flow throughout an entire process is the _____ .

- A. Value Stream Map
- B. FMEA
- C. Pareto Chart

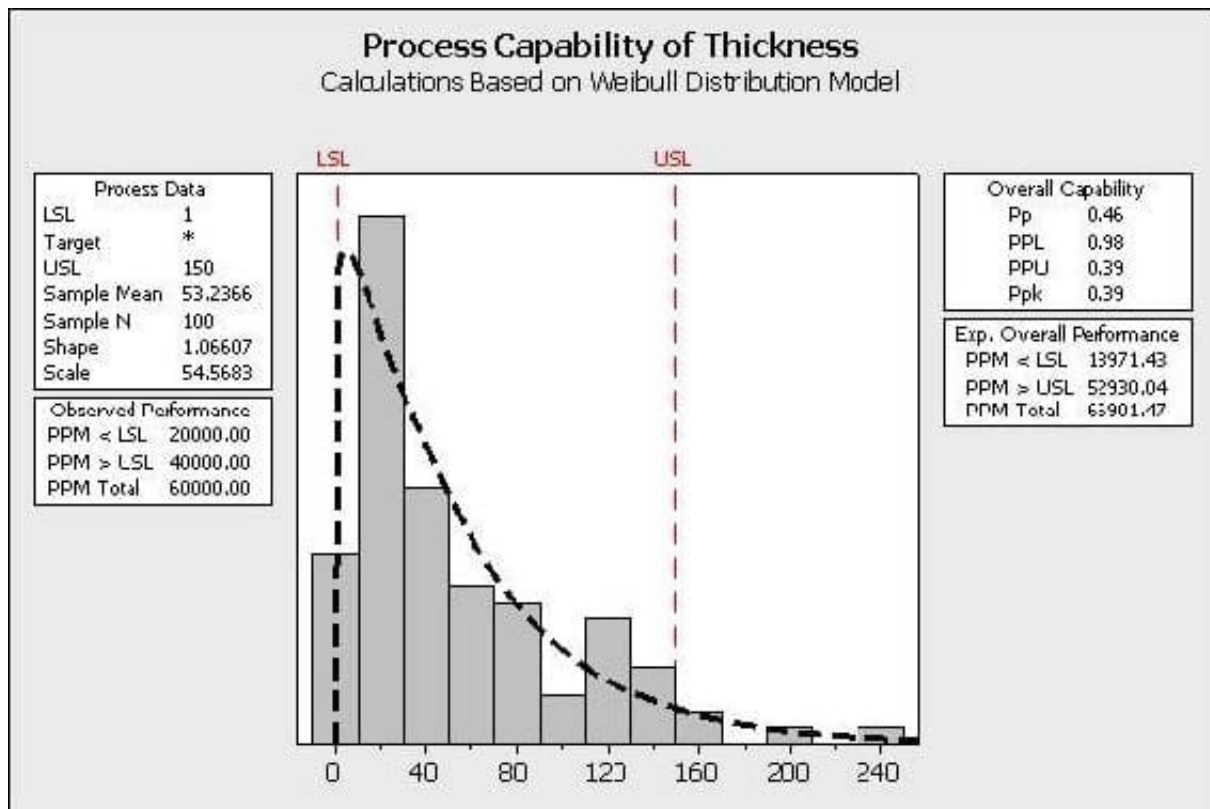


D. Standard Operating Procedure

Correct Answer: A

QUESTION 5

Review the analysis shown here. Which statements are true about the process? (Note: There are 3 correct answers).



- A. The initial focus for this project would be to determine why the thicknesses are so frequently too low
- B. The majority of the process is closer to the lower specification limit
- C. This process is described with the Weibull Distribution
- D. The process has more problems with Variation than Centering
- E. The process follows a non-normal distribution with the given data

Correct Answer: BDE