

HP5-B02D^{Q&As}

Delta-Selling HP Imaging and Printing Supplies

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QUESTION 1

When might you get suspicious about a security label?

- A. When there is no color-flip and motion feature
- B. When the label is on a value Inkjet cartridge
- C. When the label has a quick response (QR)
- D. When the label is placed on the tear strip

Correct Answer: A

QUESTION 2

How does HP recycle cartridges?

- A. Where possible, HP tests every empty ink cartridge that is returned to see if it can be refilled.
- B. HP encourages customers to close the loop and decide if a cartridge should be sent to a landfill or get refilled.
- C. HP closes the loop and manufactures new laser cartridges by using up to 25% recycled plastics.
- D. Where possible. HP tests every empty ink cartridge that is returned to sell them to local refillers.

Correct Answer: C

QUESTION 3

Which statement best describes the warranty on HP laser supplies?

- A. HP offers 6 months of warranty for all HP laser supplies
- B. As long as the printer is not indicating the end of life of the cartridge, the warranty covers defects from materials and workmanship.
- C. HP offers a warranty that is defined by local legislation, which varies from 6 to 24 months.
- $\ensuremath{\mathsf{D}}.$ No warranty is applicable to HP laser supplies.

Correct Answer: A

QUESTION 4

What are the components of Laser cartridges? (Select three.)

A. Laser diode



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В.	Imaging	drum
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C. Fuser

D. Charging roller

E. Cleaning blade

F. Pick-up roller

Correct Answer: ABE

QUESTION 5

What characterizes the supplies product life cycle?

A. It is linked to the page coverage.

B. It is the same as the product lifecycle of the printer (hardware).

C. It is significantly longer than the product lifecycle of the printer (hardware).

D. It is shorter than the product lifecycle of a printer (hardware).

Correct Answer: D

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