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**QUESTION 1**

The mother board of an HP Integrity rx2800 i2 server needs to be replaced. Which statements are correct? (Select two.)

- A. If a Trusted Platform Module (TPM) is installed on the original system board, order and install a new TPM for the new system board.
- B. Use the UEFI shell SYSSET command to check and correct system settings, such as serial number, after the replacement.
- C. If no Trusted Platform Module (TPM) is installed on the original system board, make sure you remove it from the new system board, as it comes with a TPM installed.
- D. If a Trusted Platform Module (TPM) is installed on the original system board, take over the the original TPM to the new system board.
- E. Use the iLO/MP SYSSET command to check and correct system settings, such as serial number, after the replacement.

Correct Answer: AB

A (not D): Removing and replacing the system board IMPORTANT: If your system board has a TPM installed, you must order a new TPM when you order a replacement system board. Before replacing the system board, you must first back up the current TPM settings. See the HP-UX operating system documentation for more information. The TPM is not a customer-installable component. If you need to replace a TPM on a replacementsystem board, contact an HP authorized service provider.

WARNING! Once the TPM is installed on your system board, it cannot be removed. If the TPM fails, the system board needs to be replaced. Attempting to remove the TPM from the system board will void any existing HP service contract and cause the server to fail.

B: After you replace the system board, you must to set the SAS mode to RAID if that was your previous configuration.

1.

During the server startup, wait for UEFI Front Page, press S to launch the UEFI Shell.

2.

Get the saupdate.efi utility tool.

3.

Enter saupdate.efi set_mode 0:1:0:0 raid to change the SAS mode to RAID. etc

QUESTION 2

A support engineer needs to replace drives on a ProLiant Gen8 server and must securely erase customer data. How can this be achieved?

- A. Run the HP System Erase Utility to reset all settings.



- B. Run the HP System Erase Utility to reset RBSU.
- C. Run a third-party disk shredding tool.
- D. Run the HP System Erase Utility to reset all disks.

Correct Answer: D

Compaq System Erase Utility This SoftPaq creates one System Erase Utility diskette. This utility will enable the user to erase CMOS Factory Time/Date, CMOS checksum, EISA NVRAM (including environment variables), partitions on all hard drives, and the Compaq SMART and SMART-2 Array controller configuration.

QUESTION 3

Which statements are correct about the ProLiant warranty service level agreement? (Select two.)

- A. A travel and labor charge applies when customers decline to replace an optional CSR part.
- B. A travel and labor charge does not apply when customers decline to replace an optional CSR part.
- C. A travel and labor charge applies when customers decline to replace a mandatory CSR part.
- D. A travel and labor charge does not apply when customers decline to replace a mandatory CSR part.

Correct Answer: BC

Server Warranty includes 3-Year Parts, 3-Year Labor, 3-Year Onsite support with next business day response. Warranty repairs may be accomplished through the use of Customer Self Repair (CSR) parts.

These parts fall into two categories:

- 1) Mandatory CSR parts are designed for easy replacement. A travel and labor charge will result when customers decline to replace a Mandatory CSR part (C);
 - 2) Optional CSR parts are also designed for easy replacement but may involve added complexity. Customers may choose to have HP replace Optional CSR parts at no charge (B)
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QUESTION 4

You need to replace one of the processors in a dual processor ProLiant Server. Which processor should become the primary processor?

- A. the server will choose it automatically on next power-on.
- B. the new processor
- C. the processor with the highest stepping D. the processor with the lowest stepping

Correct Answer: A

Note:

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Processor on the primary processor memory board

The processors and memory are located in the drawer accessible from the front of the server. It is not necessary to extend or remove the server from the rack to install or replace processors and memory.

*

Processor on the secondary processor memory board

The processors and memory are located in the drawer accessible from the front of the server. It is not necessary to extend or remove the server from the rack to install or replace processors and memory

QUESTION 5

HP Support asked you to load diagnostics from a SmartStart CD to evaluate a DL360 G6 server. The customer removed the DVD drive and installed the optional disk backplane to add more disk drive. With no DVD drive available, how can you load the diagnostics?

- A. Remove the additional disks and replace the DVD drive until service is completed.
- B. Nothing can be done without a CD/DVD drive installed on the server.
- C. Make a bootable USB key drive with the SmartStart ISO image on it.
- D. Make multiple floppy disks from a the SmartStart image for floppies,

Correct Answer: C

The HP USB Key Utility is a Microsoft Windows application that permits the contents of the HP SmartStart CD or Firmware Maintenance CD to be copied to a USB Drive Key, allowing these applications to run directly from the USB Drive Key instead of the CD-ROM media.

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