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QUESTION 1

Why would you recommend HP Installation Services?

- A. to ensure the customer receives great service and support for the duration of the device lifecycle, including installation
- B. to be able to facilitate the move to Microsoft Windows 10
- C. to enable easier implementation of endpoint devices with the latest Microsoft and HP software solution updates already installed
- D. to ensure the customer receives user-ready devices at specific locations that includes unpacking, PC setup, and basic configuration

Correct Answer: D

QUESTION 2

How does HP Sure Recover help customers in the case of a breach?

- A. It checks the device image via the Manageability Integration Kit plug-in for Microsoft SCCM before deploying across a fleet to recover time.
- B. It checks the network firewall and recovers the local firewall after a breach.
- C. It recovers lost programs, office files, photos, videos, and user files.
- D. It restores their machines quickly and securely to the latest image.

Correct Answer: D

Reference: <https://www8.hp.com/h20195/v2/GetPDF.aspx/4AA7-4556ENW.pdf> (4)

QUESTION 3

What are the major differences between the experience age and the information age?

- A. The experience age is centered around the experiences people have while learning, including which school they attended and how it prepared them for future work.
- B. The experience age is about how the VR technology is changing our lives and our experiences.
- C. The experience age is about people working together, in the same office, with better technology, to solve shared problems.
- D. The experience age is centered around experiences, smart technology, and efficiency, with people working anywhere, at any time, often in shared offices or cafes.

Correct Answer: D



QUESTION 4

Which HP DaaS plan offers advanced software analytics and application compliance report?

- A. Premium
- B. Standard
- C. Enhanced
- D. Advanced

Correct Answer: A

QUESTION 5

How can HP Proactive Security service improve endpoint device security?

- A. by providing faster access to Microsoft Windows security updates to keep you even more protected
- B. by providing lower price on enterprise antivirus products as well as enhanced firewall protection
- C. by providing isolation threat protection and threat insights with HP TechPulse
- D. by providing five different plans, focused on security, to fit your budget

Correct Answer: C

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