



# HP2-H08<sup>Q&As</sup>

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### QUESTION 1

A customer has reported a potential safety issue with their HP computer. What should you do?

- A. Confirm warranty coverage.
- B. Escalate to HP for further investigation.
- C. Try to duplicate the problem.
- D. Repair the computer.

Correct Answer: A

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### QUESTION 2

What is the maximum recommended distance between two devices when communicating using Bluetooth?

- A. 5 meters (15 feet)
- B. 10 meters (30 feet)
- C. 20 meters (65 feet)
- D. 15 meters (50 feet)

Correct Answer: B

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### QUESTION 3

A customer has installed a NIC, but it has no network connectivity. What is the first step in resolving this issue?

- A. Replace the network card.
- B. Reseat the network card.
- C. Run the ipconfig utility.
- D. Check the network card IRQ.

Correct Answer: D

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### QUESTION 4

What information does the HP Battery Health Check utility provide about the battery?

- A. warranty ID
- B. number of charges remaining



C. name of the manufacturer

D. serial number

Correct Answer: A

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#### QUESTION 5

What is an advantage of DDR3 RAM?

A. ECC memory correction is a standard feature.

B. It is asynchronous dynamic RAM, which improves performance.

C. It is more power efficient than DDR2 memory.

D. It is compatible with DDR2 memory, which enables easy upgrades.

Correct Answer: C

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