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QUESTION 1

What is the primary function of MXM graphics modules in portables?

A. provides the ability to use scalable link interface (SLI) graphic processors

B. allows the graphics processor to be easily upgraded

C. provides high-definition hardware support

D. allows an embedded video chipset installation

Correct Answer: B

QUESTION 2

A computer does not boot from a bootable USB storage device, although the computer can access the files on the storage device in Windows Explorer. What is the cause of this?

A. The USB port is defective.

B. An incorrect boot order is set in the BIOS.

C. The device is locked from user access.

D. Incorrect USB drivers are installed.

Correct Answer: B

QUESTION 3

What is the Channel Service Network?

A. a support website for authorized support personnel

B. a website that allows product warranty registration

C. a website where customers can locate customer self-repair (CSR) components

D. an internal HP website that provides service information

Correct Answer: A

QUESTION 4

A customer is interested in purchasing an HP mobile computer with a quad-core processor. Which product should you recommend?

A. notebook

B. mobile workstation

C. netbook

D. mobile thin client

Correct Answer: B

QUESTION 5

Which type of communication from HP is designated for HP internal use?

A. Service Advisory

B. Engineering Advisory

C. Product Bulletin

D. Service Bulletin

Correct Answer: B

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