



Q&As

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QUESTION 1

Universal Containers (UC) wants to track all customer work requests. UC has no requirement to track where the work originated from, but does need the requests tied to the customer's account.

What should a Consultant recommend to track these work requests?

- A. Work Orders and Cases
- B. Cases, Work Orders, and Tasks
- C. Work Orders Only
- D. Cases Only

Correct Answer: A

QUESTION 2

Universal Containers wants to limit the total cost of their Heroku usage while they're getting started on the platform. To accomplish this, they are considering replacing certain add-ons with comparable open-source components, but the development team doesn't want to lose access to certain features that the add-ons provide.

Which option should an Architect recommend for reducing add-on costs without affecting feature availability?

- A. Remove aliases for high-cost add-ons.
- B. Share a single instance of a compatible paid add-on across multiple applications.
- C. Remove data store add-ons from the staging and development versions of the applications.
- D. Migrate add-ons to free plans.

Correct Answer: C

<https://devcenter.heroku.com/articles/heroku-connect-faq#can-j-use-sharing-rules-to-restrict-record-visibility>

QUESTION 3

Universal Containers is preparing to deploy a high-volume production web application to the Heroku Common Runtime. Which two best practices should an Architect recommend for large-scale load testing of the application? Choose 2 answers.

- A. Open a ticket with Heroku support for approval.
- B. Move the apps into a Private Space to provide an isolated test environment
- C. Disable auto scaling to prevent application startup overhead from skewing results
- D. Ensure that the application runs on Performance-tier dynos



Correct Answer: AD

<https://devcenter.heroku.com/articles/private-spaces#trusted-ip-ranges>

QUESTION 4

An existing app is experiencing performance degradation because of multiple executions of multiple, expensive SQL read queries. This SQL code cannot be optimized any further and the frequency of the execution of the queries cannot be reduced.

Which two options should an Architect recommend in this scenario?

- A. Hardcode the results of the query into app logic
- B. Add a read-only HerokuPostgres follower
- C. Create a database caching layer
- D. Restart the Heroku Postgres server to reclaim cache

Correct Answer: BC

<https://devcenter.heroku.com/articles/using-sso-services-with-heroku#end-user-account-creation-and-removal>

QUESTION 5

Universal Containers would like to report on the volume of products installed within a specific timeframe. What solution will help meet the customer's requirement?

- A. Utilize a Work Order related list on Asset.
- B. Utilize a custom "Installation Date" field on Asset.
- C. Utilize Field History Tracking on Asset.
- D. Utilize the standard "Installation Date" field on Asset.

Correct Answer: D

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