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QUESTION 1

Universal Containers is looking to implement Entitlement Management to meet the following requirements:

1) Any employee from the customer account is eligible for support. 2) Specific purchased products are eligible for support What Objects should be set up for Entitlement Management?

- A. Contacts and Service Contracts
- B. Accounts and Service Contracts
- C. Contacts and Assets
- D. Accounts and Assets

Correct Answer: D

QUESTION 2

Heroku Connect data replication happens:

- A. Near real time for writes to Salesforce. and on a 30-second polling window for writes to Heroku Postgres
- B. Near real time for writes to Salesforce. and either on a polling window or near real time for writes to Heroku Postgres (depending on the user configuration)
- C. Instantly in both directions
- D. Near real time in both directions

Correct Answer: B

QUESTION 3

Callouts in Apex trigger support which authentication mechanisms:

- A. Pre-shared keys
- B. username and password credentials
- C. All of these
- D. OAuth flows using named credentials in the Remote Site settings

Correct Answer: C

QUESTION 4



Universal Containers has a Heroku app that uses several third-party add-ons. They now need to enforce data privacy and be compliant with General Data Protection Regulation (GDPR). What should an Architect advise UC regarding data residency in this scenario?

- A. Heroku does not control where add-on providers store data.
- B. Heroku support can configure add-ons for specific data residency needs.
- C. Heroku guarantees the physical location of its control surface APIs.
- D. Data residency for add-ons is covered under Salesforce's GDPR compliance.

Correct Answer: B

QUESTION 5

A client requires that their web application's logs are accessible only from within the same isolated network as the application itself.

Which solution should an Architect recommend in this scenario?

- A. Deploy the application to a Private Space. Provide the Private Space's stable outbound IPs to Heroku's Logplex router to block all logs originating from the Private Space.
- B. Deploy the application to a Shield Private Space with Private Space Logging enabled. Forward logs to a destination within the Shield Private Space.
- C. Deploy the application to a Private Space. Connect the Private Space to an on-premise logging system using VPN and specify it as a log drain.
- D. Deploy the application to a Private Space. Enable Internal Routing to prevent the application's logs from being forwarded outside of the Private Space.

Correct Answer: C

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