



# HEALTH-CLOUD-ACCREDITED- PROFESSIONAL<sup>Q&As</sup>

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**QUESTION 1**

How Can you restrict access to an entire patient / member list or to specific columns of that list? (Choose Two)

- A. Permission Sets
- B. Sharing setting
- C. List View Permissions
- D. Field Level Security

Correct Answer: BD

Reference and details below.

## Control Access to Patient or Member Lists

Use **sharing settings** to control access to patient or member lists.

By default, any patient or member list created in your org is available to all users with access to the Health Cloud console.

**Field-level and object-level security** can also restrict access to an entire patient or member list or to columns in the list.

According to the Salesforce documentation<sup>3</sup>, there are two ways to restrict access to an entire patient/member list or to specific columns of that list:

**Sharing setting:** Sharing settings control the access level that users have to records owned by other users. You can use sharing settings to grant or restrict access to an entire list of records based on criteria such as role hierarchy, public groups, or manual sharing<sup>3</sup>.

**Field Level Security:** Field level security controls the access level that users have to individual fields within a record. You can use field level security to grant or restrict access to specific columns of a list based on profiles or permission sets<sup>3</sup>.

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**QUESTION 2**

Which three terms can a Life Sciences company track about a CareProgram using Program Management in Health Cloud? (Choose Three)

- A. The clinical indicators that need to be monitored in the Care Program.
- B. The products that are associated with a given Care Program.
- C. The multiple marketing campaigns that enrollees are subjected to as part of the Care Program.
- D. The budget and expense of the company's associated Care Program.
- E. The Plans that enrollees have been engaged in as part of the Care Program.

Correct Answer: ABE



Explanation: According to the Salesforce documentation, a life sciences company can track the following terms about a care program using program management in Health Cloud:

The clinical indicators that need to be monitored in the care program, such as blood pressure, cholesterol level, or weight.

The products that are associated with a given care program, such as medications, devices, or services.

The plans that enrollees have been engaged in as part of the care program, such as education plan, adherence plan, or follow-up plan. Therefore, options A, B, and E are correct. Option C is incorrect, because marketing campaigns are not

tracked by program management in Health Cloud. Option D is incorrect, because budget and expense are not tracked by program management in Health Cloud.

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### QUESTION 3

When Setting Up Intelligent Sales, which three types of record should be a .....

Records can be Created? (Choose Three)

- A. Accounts
- B. Contacts
- C. Assets
- D. Locations
- E. Opportunities

Correct Answer: ABD

Explanation: According to the Salesforce documentation<sup>1</sup>, when setting up Intelligent Sales in Health Cloud, you need to create records for accounts, contacts, and locations. Accounts represent the organizations or individuals that you sell to, such as hospitals, clinics, or pharmacies. Contacts represent the people who work at those accounts, such as physicians, nurses, or pharmacists. Locations represent the physical places where you visit your contacts, such as offices, wards, or labs<sup>1</sup>.

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### QUESTION 4

A customer that already has Service Cloud is onboarding a new business unit, which needs to use Health Cloud. Which three organization-wide default settings should an administrator change to ensure the original business unit that leverages Service Cloud does not have visibility into protected health information (PHI)? (Choose Three)

- A. Set Person Accounts to Private.
- B. Set Contact to Controlled by Parent.
- C. Set related clinical objects to Controlled by Parent or Private.
- D. Set Health Details to Controlled by Parent or Private
- E. Set Account and Contract to Private.



Correct Answer: BCE

A is incorrect because setting Person Accounts to Private is not a valid organization-wide default setting. Person Accounts inherit their sharing settings from Accounts and Contacts. B is correct because setting Contact to Controlled by Parent ensures that the original business unit that leverages Service Cloud does not have visibility into protected health information (PHI) stored in Contact records. This setting means that the access level for Contact records depends on the access level for their parent Account records. C is correct because setting related clinical objects to Controlled by Parent or Private ensures that the original business unit that leverages Service Cloud does not have visibility into protected health information (PHI) stored in clinical objects, such as Allergy, Diagnosis, Medication Order, and Procedure Order. These objects are related to either Account or Contact objects, and their sharing settings should match or be more restrictive than their parent objects. D is incorrect because setting Health Details to Controlled by Parent or Private is not a valid organization-wide default setting. Health Details is a custom object that stores health information for patients and members. It is related to the Person Account object, and its sharing settings are controlled by its parent object. E is correct because setting Account and Contract to Private ensures that the original business unit that leverages Service Cloud does not have visibility into protected health information (PHI) stored in Account and Contract records. This setting means that users can only access the records that they own or are explicitly shared with them. References: : Protect Privacy in Health Cloud : Organization-Wide Default Access Settings

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## QUESTION 5

Bloomington Caregivers wants to share details about a patient's medical condition with Bedrock Hospitals through an integration. What should a consultant recommend as the appropriate method for Bedrock to access the information leveraging Health Cloud functionality?

- A. Expose the MedicalCondition object through an Apex class.
- B. Integrate using the FHIR Clinical API
- C. Use the FHIR Patient API through DataRaptor
- D. Leverage the MedicalCondition Integration Procedure.

Correct Answer: B

B is correct because integrating using the FHIR Clinical API is the appropriate method for Bedrock to access the information leveraging Health Cloud functionality. The FHIR Clinical API is a RESTful API that allows external systems to access and exchange clinical data stored in Health Cloud, such as AllergyIntolerance, Condition, MedicationOrder, and Procedure. The FHIR Clinical API uses the FHIR standard, which is a widely adopted interoperability standard for healthcare data. References: : FHIR Clinical API : FHIR Overview

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