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**QUESTION 1**

A Salesforce Admin wants to create tasks within a Care Plan that is related to a specific problem or goal. Which three different locations in the Health Cloud console can be used to create tasks related to a specific problem or goal within a Care Plan? (Choose Three)

- A. Timeline Tab
- B. Care Team
- C. Care Plan page
- D. Patient List
- E. Household Tab

Correct Answer: ACD

Explanation: An administrator can create tasks within a Care Plan that is related to a specific problem or goal from the Timeline Tab, the Care Plan page, or the Household Tab in the Health Cloud console. The Timeline Tab shows a chronological view of all the tasks, events, and notes related to a patient or member. The Care Plan page shows the details of a specific care plan, including the tasks, problems, goals, and interventions. The Household Tab shows a list of household members and their relationships with the patient or member. The Care Team and the Patient List are not used to create tasks within a Care Plan.

QUESTION 2

An insurance organization wants to be able to track specialties and sub-specialties related to practitioner to use in provider search. Which would they store these relationships? (Choose Three)

- A. Care provider facility specialty
- B. Healthcare provider specialty
- C. Care Taxonomy
- D. Healthcare provider Taxonomy
- E. Care specialty

Correct Answer: ADE

Reference and details below.



Field in Care Provider Searchable Field	Corresponding Field in Source Object
FacilityName	Account.Name
ProviderName	Contact.Name
Specialty	CareSpecialty.SpecialtyType
SubSpecialty	CareTaxonomy.TaxonomyType
PlanType	HealthcarePayerNetwork.NetworkType
IsAcceptingNewPatients	HealthcareFacilityNetwork.PanelStatus
ProviderType	HealthcareProvider.ProviderType
GenderRestriction	HealthcareFacilityNetwork.GenderRestriction
NationalProviderIdentifier	HealthcareProviderNpi.Npi

QUESTION 3

During set up a salesforce admin is unable to install the health cloud claims unmanaged package. What is the reason?

- A. The health cloud managed package is missing
- B. The health cloud permission set license is missing
- C. The administrator is not registered in AppExchange
- D. The administrator doesn't have health cloud license

Correct Answer: A

Explanation: According to the Salesforce documentation¹, to install the health cloud claims unmanaged package, you need to have the health cloud managed package installed first. The health cloud managed package contains the core objects, fields, tabs, apps, components, and more that are required for health cloud functionality. The health cloud claims unmanaged package is an extension that contains additional objects, fields, tabs, apps, components, and more that are specific to claims management¹.

QUESTION 4

A payer is looking for a solution to recruit, credential, and onboard providers into its network. Which Health Cloud add-on should help the payer address these requirements?

- A. Provider Network Management
- B. Contact Center for Payers
- C. Provider Relationship Management
- D. Utilization Management

Correct Answer: C



C is correct because Provider Relationship Management is a HealthCloud add-on that helps payers to recruit, credential, and onboard providers into their network. Provider Relationship Management provides features and tools that allow payers to manage provider contracts, track provider performance, monitor provider satisfaction, and streamline provider communication. References: : Provider Relationship Management : Provider Relationship Management Implementation Guide

QUESTION 5

A new user story requires an OmniScript to update an existing field on a custom SObject. Which two components should a consultant use to satisfy the requirement? (Choose Two)

- A. SOQL Query
- B. API Actions
- C. Integration Procedures
- D. DataRaptors

Correct Answer: CD

C is correct because Integration Procedures are components that can be used to update an existing field on a custom SObject. Integration Procedures are reusable processes that can perform various actions on data, such as reading, writing,

transforming, or validating. Integration Procedures can be invoked from an OmniScript or a DataRaptor, and can accept input parameters and return output values.

D is correct because DataRaptors are components that can be used to update an existing field on a custom SObject. DataRaptors are data transformation tools that can extract, load, or transform data from any Salesforce object or external

data source. DataRaptors can be invoked from an OmniScript or an Integration Procedure, and can accept input parameters and return output values.

References: : Integration Procedure : DataRaptor

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