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QUESTION 1

When bringing in the Business identifier for patient record from external system like EHRs, which entity is most suitable to hold that information in Health cloud?

A. Sourcesytem identifier

B. Contacts

C. Account

D. Identifier

Correct Answer: A

Explanation: SourceSystemIdentifier is a custom object in Health Cloud that stores the business identifier for patient records from external systems like EHRs3. Option B is incorrect, because Contact is a standard object in Salesforce that stores the personal information of patients or members. Option C is incorrect, because Account is a standard object in Salesforce that stores the organizational information of providers or payers. Option D is incorrect, because Identifier is a field on the EhrPatient object in Health Cloud that stores the unique identifier for patient records within Health Cloud3.

QUESTION 2

What is thelatest FHIR model aligned to Health Cloud?

A. V5

B. V4

C. V3

D. V1

Correct Answer: B

Explanation: FHIR (Fast Healthcare Interoperability Resources) is a standard for exchanging healthcare information electronically. FHIR V4 is the latest version of FHIR, and it is aligned with Health Cloud3. Option A is incorrect, because there is no FHIR V5 yet. Option C is incorrect, because FHIR V3 is an older version of FHIR that is not aligned with Health Cloud. Option D is incorrect, because FHIR V1 is also an older version of FHIR that is not aligned with Health Cloud.

QUESTION 3

Bloomington Caregivers is launching a patient portal with contact tracing functionality as part of its Health Cloud implementation. Users require the ability to leverage advanced sharing and customizable dashboards. Which license should a consultant recommend for the external patient users?

A. External Apps for Health Cloud

B. Experience Cloud for Health Cloud

C. Customer Community for Health Cloud

D. CustomerCommunity Plus for Health Cloud

Correct Answer: B

Explanation: To launch a patient portal with contact tracing functionality as part of its Health Cloud implementation, a consultant should recommend Experience Cloud for Health Cloud license for the external patient users. This license allows patients to access an Experience Cloud site that is integrated with Health Cloud and provides features such as self-service appointment scheduling, provider search, contact tracing surveys, chat support, and more7. Experience Cloud for Health Cloud license also supports advanced sharing and customizable dashboards for patient users8. External Apps for Health Cloud, Customer Community for Health Cloud, orCustomer Community Plus for Health Cloud are not licenses that can fulfill this requirement.

QUESTION 4

Which Salesforce Product allows encryption of Protected Health Information (PHI) data at rest to enhance Health Cloud?

A. Shield

B. Tableau CRM

C. Health Cloud

D. Service Cloud

Correct Answer: A

Explanation: Shield is a Salesforce product that allows encryption of protected health information (PHI) data at rest to enhance Health Cloud2. Shield Platform Encryption encrypts sensitive data at rest without compromising critical platform functionality. It helps you address privacypolicies, regulatory requirements, and contractual obligations for data protection2.

QUESTION 5

A bug is assigned to a developer stating that when an address contains data in the Address Line 2 field, the FlexCard display adds additionalline, causing formatting issues.

How should the developer handle this in a DataRaptor without changing the underlying data structures?

A. Modify the Extract DataRaptor to concatenate the address fields by using a formula.

B. Replace the Extract DataRaptorwith a Transform DataRaptor to convert the data as needed.

C. Create a new Turbo Extract DataRaptor to trim the Address data in both fields.

D. Add a Load DataRaptor to write the data into one new custom field.

Correct Answer: A

Explanation: The developer should modify the Extract DataRaptor to concatenate the address fields by using a formula to handle this bug. An Extract DataRaptor is a component in OmniStudio that allows the developer to query data from

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Salesforce objects and display it on a FlexCard. The developer can usea formula to concatenate the address fields into one field and avoid adding an extra line when Address Line 2 contains data.

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