



# GOOGLE-WORKSPACE- ADMINISTRATOR<sup>Q&As</sup>

Google Cloud Certified - Professional Google Workspace Administrator

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### QUESTION 1

A company has thousands of Chrome devices and bandwidth restrictions. They want to distribute the Chrome device updates over a period of days to avoid traffic spikes that would impact the low bandwidth network.

Where should you enable this in the Chrome management settings?

- A. Randomly scatter auto-updates.
- B. Update over cellular.
- C. Disable Auto update.
- D. Throttle the bandwidth.

Correct Answer: A

Randomly scatter auto-updates over Only available if you choose to scatter updates Specifies the approximate number of days that managed Chrome devices download an update after its release. You can use this setting to avoid causing traffic spikes in old or low-bandwidth networks. Devices that are offline during this period download the update when they're online again. <https://support.google.com/chrome/a/answer/1375678?hl=en#zippy=%2Cauto-update-settings>  
Reference: <https://support.google.com/chrome/a/answer/3168106?hl=en>

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### QUESTION 2

Your-company.com recently bought 2500 Chrome devices and wants to distribute them to various teams globally. You decided that enterprise enrollment would be the best way to enforce company policies for managed Chrome devices. You discovered that Chrome devices currently end up in the top-level organization unit, and this needs to change to the organizational unit of the device administrator.

What should you do?

- A. Change Enrollment Permissions to only allow users in this organization to re-enroll existing devices.
- B. Change Enrollment Controls to Place Chrome device in user organization.
- C. Change Enrollment Controls to Keep Chrome device in current location.
- D. Change Enrolment Permissions to not allow users in this organization to enroll new devices.

Correct Answer: B

[https://support.google.com/chrome/a/answer/2657289#auto\\_device\\_placement\\_enabled](https://support.google.com/chrome/a/answer/2657289#auto_device_placement_enabled)

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### QUESTION 3

Your organization deployed Google Workspace Enterprise within the last year, with the support of a partner. The deployment was conducted in three stages: Core IT, Google Guides, and full organization. You have been tasked with developing a targeted ongoing adoption plan for your Google Workspace organization.

What should you do?



- A. Use Google Guides to deliver ad-hoc training to all of their co-workers and reports.
- B. Use Work Insights to gather adoption metrics and target your training exercises.
- C. Use Reports APIs to gather adoption metrics and Gmail APIs to deliver training content directly.
- D. Use a script to monitor Email attachment types and target users that aren't using Drive sharing.

Correct Answer: A

[[https://static.googleusercontent.com/media/www.google.com/en/support/enterprise/static/gapps/docs/admin/en/gapps\\_transition/gapps\\_transition\\_guide.pdf](https://static.googleusercontent.com/media/www.google.com/en/support/enterprise/static/gapps/docs/admin/en/gapps_transition/gapps_transition_guide.pdf)] identifies Google Guides as early adopters and champions that can help coworkers get up to speed quickly

#### QUESTION 4

As a Workspace Administrator, you want to keep an inventory of the computers and mobile devices your company owns in order to track details such as device type and who the device is assigned to. How should you add the devices to the company-owned inventory?

- A. Download the company owned inventory template CSV file from the admin panel, enter the serial number of the devices, and upload it back to the company owned inventory in the admin panel.
- B. Download the company owned inventory template CSV file from the admin panel, enter the Device OS, serial number and upload it back to the company owned inventory in the admin panel.
- C. Download the company owned inventory template CSV file from the admin panel, enter the asset tag of the devices, and upload it back to the company owned inventory in the admin panel.
- D. Download the company owned inventory template CSV file from the admin panel, enter the Device OS, asset tag and upload it back to the company owned inventory in the admin panel.

Correct Answer: A

#### QUESTION 5

As the Workspace Administrator, you have been asked to enable the help desk team to share incoming support requests from end users. The help desk team has ten users who need to respond to support requests that are sent to a help desk email address. The users must be able to respond by email and assign ownership of tickets. Finally, the help desk team is highly mobile and will need to manage help desk tickets from their mobile devices. How would you provide this functionality for the help desk team?

- A. Configure a Google Group as a collaborative inbox, and assign the required Groups permissions to the help desk team members.
- B. Create a help desk Workspace mail account, and set the help desk team as mail delegates to the help desk account.
- C. Create the help desk group as a QandA Group, and add the "Manager" role to the help desk team users.
- D. In Google Drive, create a help desk request form, and give the help desk team the ability to view the inbound requests.



Correct Answer: A

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